

HUBUNGAN THE BIG FIVE PERSONALITY DAN ORGANIZATIONAL  
CITIZENSHIP BEHAVIOR PADA PENATA RAMBUT  
MAYMAY SALON JAKARTA

ABSTRAK

Penelitian berjudul Hubungan *The Big Five Personality* dan *Organizational Citizenship Behavior* pada Penata Rambut Maymay Salon Jakarta dilakukan terhadap 94 penata rambut yang berada di Maymay salon cabang Jakarta. Adapun bertujuan penelitian ini adalah untuk mengetahui hubungan *the big five personality* dan *organizational citizenship behavior* pada penata rambut Maymay salon Jakarta.

Penelitian ini merupakan penelitian kuantitatif. Pengukuran terhadap variabel *the big five* dan *organizational citizenship behavior* dioperasionalkan dengan menggunakan kuesioner. Uji normalitas dengan *kolmogorov-smirnov* dan mengetahui hubungan dengan Chi Square. Dari hasil penelitian diketahui bahwa tidak ada hubungan yang signifikan antara *the big five personality* dan *organizational citizenship behavior* pada penata rambut Maymay salon Jakarta. Berdasarkan analisis tambahan terdapat perbedaan OCB pada kelompok umur penata rambut Maymay salon Jakarta.

**Kata kunci :** *kepribadian, the big five, organizational citizenship behavior*

CORELATION BETWEEN THE BIG FIVE PERSONALITY AND  
ORGANIZATIONAL CITIZENSHIP BEHAVIOR OF  
HAIRSTYLIST IN MAYMAY SALON JAKARTA

ABSTRACT

*The research entitled Correlation between the Big Five Personality and Organizational Citizenship Behavior of Hairstylist in Maymay Salon Jakarta was conducted on 94 hairstylist in Maymay salon Jakarta branch. The aim of this study was to determine the relationship between the big five personality and organizational citizenship behavior of the hairstylist in Maymay salon Jakarta.*

*This research is quantitative. Variable measurements of the big five personality and organizational citizenship behavior use questionnaires. Normality test uses Kolmogorov- Smirnov and determine the relationship with Chi Square. The research shows that there is no significant correlation between the big five personality and organizational citizenship behavior of the hairstylist in Maymay salon Jakarta. Based on additional analysis there are differences organizational citizenship behavior in the age of the hairstylist in Maymay salon Jakarta.*

**Keywords:** *personality, the big five, organizational citizenship behavior*