

**UNDERSTANDING THE INFLUENCE OF PERCEIVED
ORGANISATIONAL SUPPORT, ORGANISATIONAL
LEARNING CAPABILITY AND WORK ETHICS ON JOB
PERFORMANCE, MEDIATED BY ORGANISATIONAL
COMMITMENT: STUDIES ON INDIVIDUALS ENGAGED IN
COMMUNITY EMPOWERMENT ORGANISATIONS**

THESIS



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**MANAGEMENT UNDERGRADUATE PROGRAMME
FACULTY OF ECONOMICS AND BUSINESS
UNIVERSITAS MERCU BUANA
JAKARTA
2024**

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Thesis Submitted to Fulfill One of the Requirements for Obtaining a Bachelor's
Degree in Economics at the Faculty of Economics and Business,
Management Undergraduate Programme, Universitas Mercu Buana, Jakarta



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THESIS APPROVAL SHEET

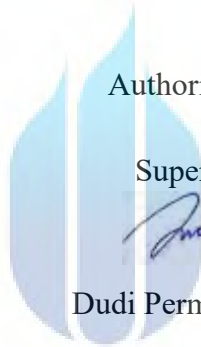
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Jakarta, 1st August, 2024


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PREFACE

Alhamdulillah ala kulli haal, praise and gratitude be to Allah Subhanahu wa Ta'ala, that it is only with His grace and guidance that the researcher can accomplish and finish the thesis titled **“Understanding the Influence of Perceived Organisational Support, Organisational Learning Capability and Work Ethics on Job Performance, mediated by Organisational Commitment: Studies on Individuals Engaged in Community Empowerment Organisations.”**

The researcher realises that as an ordinary human being, this research has its limitations, far from perfect, which cannot be separated from mistakes and insufficiencies due to limited knowledge and experience. To honour the journey of this proposal making, the researcher would like to extend a heartfelt gratitude to Sir Dudi Permana, Ph.D, her thesis supervisor, for providing time, invaluable guidance, encouragement, suggestions, and advice. Truly, he has been a great mentor on academic and non-academic grounds. On this occasion, the researcher would also like to thank everyone who assisted and was involved in the production of this thesis, especially:

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2. Madam Nurul Hidayah, M.Si, Ak., the Dean of the Faculty of Economics and Business, Universitas Mercu Buana.
3. Sir Dudi Permana, Ph.D, the Head of the Management Study Programme.
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5. Her beloved family, parents, siblings and Uncle 'Pg' for being the main backbone throughout the completion of her academic journey.

6. Her beloved support system, dearest confidant and best friends for being there, spending the time - supportive throughout the thick and thin.

7. All of her classmates in International Class and juniors at the university, whose names cannot be mentioned individually, thank you for sharing knowledge, a helping hand, friendship, and kindness while going through this journey.

With acknowledging all the limitations in this thesis proposal, it is hoped that the proposal will be useful for future research, companies or organisations, and public readers in general, in providing insights, especially in the field of Human Resource Management and its emphasis on psychological factors. The researcher highly appreciates constructive criticism, thoughtful suggestions and recommendations for improving the proposal.

Finally, with all sincerity the researcher would like to humbly apologise for the presence of every mistake and flaw in this proposal, may Allah Subhanu wa Ta'ala bestow upon us His endless blessings. Aamiin Aamiin Ya Rabbal Alaamiin.

Jakarta, 1st August, 2024

Berlyanna Indah Yordhana binti Jefry

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