

ABSTRACT

This research is to know the influence of Leader Member Exchange and Organizational Citizenship Behavior on Employee Work Performance Internship PT Bank Central Asia, Tbk. The object of this research is apprentice employees who work at PT Bank Central Asia, Tbk. This research was conducted on 40 respondents with sampling method of saturated samples and data analysis method using partial least square.

The results of this study indicate that Leader Member Exchange positive effect on Organizational Citizenship Behavior, Leader Member Exchange has a positive effect on Work Performance, and Organizational Citizenship Behavior also positively influence on Work Performance on Employee Internship PT. Bank Central Asia, Tbk.

Keyword : Leader Member Exchange, Organizational Citizenship Behavior, Work performance, PT Bank Central Asia, Tbk.



ABSTRAK

Penelitian ini untuk mengetahui pengaruh *Leader Member Exchange* dan *Organitastional Citizenhip Behavior* terhadap Kinerja Kerja Karyawan Magang PT Bank Central Asia, Tbk. Objek penelitian ini adalah karyawan magang yang bekerja pada PT Bank Central Asia, Tbk. Penelitian ini dilakukan terhadap 40 responden dengan metode sampling sampel jenuh dan metode analisis data menggunakan partial least square.

Hasil penelitian ini menunjukkan bahwa *Leader Member Exchange* berpengaruh positif terhadap *Organitastional Citizenhip Behavior*, *Leader Member Exchange* berpengaruh positif terhadap Kinerja Kerja, dan *Organitastional Citizenhip Behavior* juga berpengaruh positif terhadap Kinerja Kerja pada Karyawan Magang PT. Bank Central Asia, Tbk.

Kata Kunci : *Leader Member Exchange*, *Organitastional Citizenhip Behavior*, Kinerja Kerja, Pt Bank Central Asia, Tbk.

