

## ABSTRAK

Penelitian ini bertujuan untuk mengidentifikasi dan menganalisis pengaruh beban kerja, stress kerja dan gaya kepemimpinan terhadap kepuasan kerja PT Pos Indonesia cabang Fatmawati. Metode penelitian yang digunakan adalah penelitian kausal. Objek dalam penelitian ini adalah karyawan PT Pos Indonesia cabang Fatmawati sebanyak 73 responden. Metode analisis data menggunakan *Partial Least Square (PLS)*. Hasil penelitian menunjukkan bahwa beban kerja berpengaruh positif dan signifikan terhadap kepuasan kerja karyawan PT Pos Indonesia cabang Fatmawati dengan nilai *original sample* 0,450 dan *T-Statistic* 3,005 > 1,96. Stres kerja tidak berpengaruh terhadap kepuasan kerja karyawan PT Pos Indonesia cabang Fatmawati dengan nilai *original sample* 0,110 dan *T-Statistic* 0,768 > 1,96. Gaya kepemimpinan tidak berpengaruh terhadap kepuasan kerja PT Pos Indonesia cabang Fatmawati dengan nilai *original sample* 0,195 dan *T-Statistic* 1,278 > 1,96.

Kata Kunci: Beban Kerja, Stres Kerja, Gaya Kepemimpinan, Kepuasan Kerja



## **ABSTRACT**

*This study aims to identify and analyze the effect of workload, work stress and leadership style on job satisfaction at PT Pos Indonesia Fatmawati branch. The research method used is causal research. The objects in this study were employees of PT Pos Indonesia Fatmawati branch as many as 73 respondents. Methods of data analysis using Partial Least Square (PLS). The results showed that workload had a positive and significant effect on employee job satisfaction at PT Pos Indonesia Fatmawati branch with an original sample value of 0.450 and a T-Statistic of  $3.005 > 1.96$ . Job stress has no effect on employee job satisfaction at PT Pos Indonesia Fatmawati branch with an original sample value of 0.110 and a T-Statistic of  $0.768 > 1.96$ . Leadership style has no effect on job satisfaction at PT Pos Indonesia Fatmawati branch with an original sample value of 0.195 and a T-Statistic of  $1.278 > 1.96$*

*Keywords: Workload, Job Stress, Leadership Style, Job Satisfaction*

