

**THE INFLUENCES OF WORK-FAMILY CONFLICT AND
ORGANIZATIONAL CULTURE ON ORGANIZATIONAL CITIZENSHIP
BEHAVIOR (OCB) MEDIATED BY ORGANIZATIONAL
COMMITMENT AT PT MADYA UTAMA LIMA**

THESIS



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**UNIVERSITAS
MERCU BUANA**

**MANAGEMENT STUDY PROGRAM
FACULTY OF ECONOMICS AND BUSINESS
UNIVERSITAS MERCU BUANA
JAKARTA**

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Submitted to fulfill one of the requirements for obtaining a bachelor's degree in
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PREFACE

Praise be to Allah SWT, who has provided the author with grace and direction, allowing the author to conclude this thesis with the title "The Influences of Work-Family Conflict and Organizational Culture on Organizational Citizenship Behavior (OCB) mediated by Organizational Commitment." This thesis is required for a bachelor's degree in the Management Studies program at Universitas Mercu Buana's Faculty of Economics and Business.

The author recognizes that, as a human being, is not immune to errors and flaws owing to a lack of knowledge and experience. The preparation of this thesis could not have occurred without the invaluable guidance, assistance, and support provided by numerous parties, particularly Dr. Anik Herminingsih, M.Si as thesis supervisor, who has provided advice, time, guidance, enthusiasm, knowledge, and advice that is extremely beneficial to writers. As a result, on this occasion, the author would like to thank everyone who assisted in the production of this thesis, particularly:

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Muhammad Adrian Bagaskara

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