

**THE INFLUENCES OF WORK-FAMILY CONFLICT AND
ORGANIZATIONAL CULTURE ON ORGANIZATIONAL CITIZENSHIP
BEHAVIOR (OCB) MEDIATED BY ORGANIZATIONAL
COMMITMENT AT PT MADYA UTAMA LIMA**

THESIS



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MERCU BUANA**

**MANAGEMENT STUDY PROGRAM
FACULTY OF ECONOMICS AND BUSINESS
UNIVERSITAS MERCU BUANA
JAKARTA
2023**

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Submitted to fulfill one of the requirements for obtaining a bachelor's degree in economics at the Faculty of Economics and Business, Management Study Program, Universitas Mercu Buana, Jakarta

THESIS



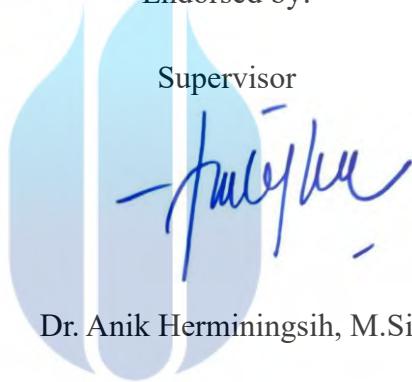
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PREFACE

Praise be to Allah SWT, who has provided the author with grace and direction, allowing the author to conclude this thesis with the title "The Influences of Work-Family Conflict and Organizational Culture on Organizational Citizenship Behavior (OCB) mediated by Organizational Commitment." This thesis is required for a bachelor's degree in the Management Studies program at Universitas Mercu Buana's Faculty of Economics and Business.

The author recognizes that, as a human being, is not immune to errors and flaws owing to a lack of knowledge and experience. The preparation of this thesis could not have occurred without the invaluable guidance, assistance, and support provided by numerous parties, particularly Dr. Anik Herminingsih, M.Si as thesis supervisor, who has provided advice, time, guidance, enthusiasm, knowledge, and advice that is extremely beneficial to writers. As a result, on this occasion, the author would like to thank everyone who assisted in the production of this thesis, particularly:



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The author is well aware that this thesis is far from ideal. As a result, the author welcomes any and all comments, advice, and criticism that might help to shape the spirit of diverse parties. This thesis, hopefully, will be beneficial and will expand knowledge, particularly for authors and readers in general. Finally, the author sincerely and humbly apologizes for any flaws or inadequacies in this thesis.



Muhammad Adrian Bagaskara

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