

**THE EFFECT OF WORK ENVIRONMENT AND
REWARD ON EMPLOYEE ENGAGEMENT:
PALMERAH URBAN VILLAGE, WEST JAKARTA**

THESIS

**Proposed to Fulfill One of the Requirements to Achieve
Undergraduate Degree**



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Do herewith declare that the material contained in my thesis entitled: **“The Effect of Work Environment and Reward on Employee Engagement: Palmerah Urban Village, West Jakarta”** is original work performed by me and it’s under the guidance and advice of my faculty supervisor Dr. Anik Herminingsih, M.Si. The work contained in this thesis has not been previously submitted for a degree or any other higher education institution. To the best of my knowledge, the thesis contains no material previously published or written by another person except where due references are made based on applicable provision. By this statement I made with real and I am willing to accept any action taken if later proved my promise is not really true. Thus, I convey this statement letter was made with sincerity.

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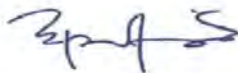
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PREFACE

Alhamdulillahirobbil 'alamin, Praise be to Allah Almighty for the grace that enabled me to complete this thesis report entitled: The Effect of Work Environment and Reward on Employee Engagement: Palmerah, West Jakarta. This thesis is supposed to fulfill one of the requirements to achieve a Bachelor's Degree in the Faculty of Economics and Business, Management Program of the International Class Program Mercu Buana University.

The author realizes as human beings in this report that we cannot separate from mistakes and shortcomings due to lack of knowledge and experience. The process of writing this report is inseparable from the guidance and meaningful support of many individuals, especially Dr. Anik Herminingsih, M.Si as my thesis supervisor who has given me advice, motivation, guidance, encouragement of knowledge that is very valuable to the author. On this occasion, I would like to thank all those who have helped in the process of writing this research successfully, especially to:

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Finally, this thesis is far from being perfect, but it is expected that this research will be useful not only for the researcher, but also to the readers. Therefore, the author expects all kind of advice, criticism, input from various parties. Last words, the author apologizes if there are some errors or even weaknesses in this research.



Jakarta, March 16, 2021

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ABSTRACT

Urban Village is part of the government service office, especially the West Jakarta government. The main task of the government apparatus is to serve the people. The good and bad services provided by the apparatus will reflect the individual performance which will determine the good and bad performance of the organization as a whole. In this study the authors conducted research to determine what factors influence employee engagement in Palmerah Village. The purpose of this study is (1) to analyze the effect of work environment on employee engagement (2) to analyze the effect of reward on employee engagement. This type of research is quantitative. The sample of this research is 93 employees who work in the village of Palmerah. Through the path analysis of PLS version 3.0, it can be concluded that (1) the work environment has a positive and significant effect on employee engagement (2) rewards have a positive and insignificant effect on employee engagement. The implication of the results of this study is that it is necessary to maintain employee engagement in the Palmerah village will increase.

Keywords: Employee Engagement, Work Environment, Reward, Government.



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