

**THE EFFECT OF MOTIVATION AND WORK LOAD ON THE PERFORMANCE OF  
AVIATION SECURITY PT. (PERSERO) ANGKASA PURA II AT TERMINAL 2  
SOEKARNO-HATTA  
INTERNATIONAL AIRPORT**

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**ABSTRACT**

The purpose of this research is to find out; a) the effect of motivation and workload partially on the performance of Aviation Security PT. (Persero) Angkasa Pura II at Terminal 2 of Soekarno-Hatta International Airport. b) simultaneous effect of motivation and workload on the performance of Aviation Security PT. (Persero) Angkasa Pura II at Terminal 2 of Soekarno-Hatta International Airport. The research sample amounted to 70 and data collection was carried out by means of a questionnaire. Furthermore, the data analysis method uses multiple linear regression analysis and for the purposes of hypothesis testing using a significant level of 5%. The results showed that there was a significant effect of motivation and workload partially on the performance of Aviation Security PT. (Persero) Angkasa Pura II at Terminal 2 of Soekarno-Hatta International Airport, this finding is proven in the acquisition of sig. t test of both independent variables  $<5\%$ . Furthermore, simultaneously the research results also show the influence of motivation and workload on the performance of Aviation Security PT. (Persero) Angkasa Pura II at Terminal 2 of Soekarno-Hatta International Airport, this finding is proven by the acquisition of sig. F test  $<5\%$ . Motivation is proven to be the most dominant variable affecting the performance of Aviation Security PT. (Persero) Angkasa Pura II at Terminal 2 of Soekarno-Hatta International Airport. The strength of the relationship between motivation and workload on the performance of Aviation Security PT. (Persero) Angkasa Pura II at Terminal 2 of Soekarno-Hatta International Airport is strong and has positive values, while the effective contribution is 36.1%.

***Keywords : Motivation, Workload and Performance***

**PENGARUH MOTIVASI DAN BEBAN KERJA TERHADAP KINERJA AVIATION SECURITY PT. (PERSERO) ANGKASA PURA II DI TERMINAL 2 BANDARA INTERNASIONAL SOEKARNO-HATTA**

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**ABSTRAK**

Tujuan penelitian ini untuk mengetahui; a) pengaruh motivasi dan beban kerja secara parsial terhadap kinerja *Aviation Security PT. (Persero) Angkasa Pura II* di Terminal 2 Bandara Internasional Soekarno-Hatta. b) pengaruh motivasi dan beban kerja secara simultan terhadap kinerja *Aviation Security PT. (Persero) Angkasa Pura II* di Terminal 2 Bandara Internasional Soekarno-Hatta. Sampel penelitian berjumlah 70 dan pengumpulan data dilakukan dengan kuesioner. Selanjutnya metode analisis data menggunakan analisis regresi linier berganda dan untuk kepentingan uji hipotesis menggunakan taraf signifikan 5%. Hasil penelitian menunjukkan adanya pengaruh signifikan motivasi dan beban kerja secara parsial terhadap kinerja *Aviation Security PT. (Persero) Angkasa Pura II* di Terminal 2 Bandara Internasional Soekarno-Hatta pada, temuan ini dibuktikan pada peolehan nilai sig. uji t kedua variabel bebas  $< 5\%$ . Selanjutnya secara simultan hasil penelitian juga menunjukkan adanya pengaruh motivasi dan beban kerja terhadap kinerja *Aviation Security PT. (Persero) Angkasa Pura II* di Terminal 2 Bandara Internasional Soekarno-Hatta, temuan ini dibuktikan oleh perolehan nilai sig. uji F  $< 5\%$ . Motivasi terbukti sebagai variabel yang paling dominan mempengaruhi kinerja *Aviation Security PT. (Persero) Angkasa Pura II* di Terminal 2 Bandara Internasional Soekarno-Hatta. Kekuatan hubungan antara motivasi dan beban kerja terhadap kinerja *Aviation Security PT. (Persero) Angkasa Pura II* di Terminal 2 Bandara Internasional Soekarno-Hatta adalah kuat dan bernilai positif. Sedangkan sumbangan efektifnya adalah 36,1%.

**Kata Kunci:** *Motivasi, Beban Kerja dan Kinerja*