FOREWORD

By praising and thanksgiving to Allah SWT, because only His blessings and grace, so that the author can finish the thesis "The Effect of Adversity Quotient on Tax Penalty Acceptance".

This thesis creates a complete final project to qualify for achieving a bachelor's degree in Mercu Buana University. In writing this thesis, author gets help from various parties in completing this thesis, with all humility the author would like to thank for all, guidance and support that has been given and finished this thesis. Therefore, author would like to big thanks for Febrian Kwarto, SE, M.Ak., Ak., CA., ACPA. as an advisor who has been patiently guiding, leading, giving enthusiasm and suggestions along with motivation for author. So this thesis can be composed and all parties who have helped finish this thesis, especially to:

- Prof. Dr. Ngadino Surip Diposumarto MS as Rector Mercu Buana University.
- 2. Dr. Harnovinsah, Ak., M.Si., CA as Dean of economic and business faculty.
- 3. Dr. Fardinal, SE., Ak., M.Si as Head of accounting department.
- 4. Thank you for my lecturers and staff in Mercu Buana University who are providing knowledge and serve college.
- 5. Thank you for my beloved parents with support in given pray and motivation, endless support in providing prayers that has been given so far.
- 6. All my friends in class of 2018 which can't mention one by one. Hopefully, we can realize all our dreams and still able to meet again other time. Aamiin.

The author is fully aware this thesis is far from perfect due to limited experience and knowledge from author. Therefore, author hopes advice and critic s who build from various parties. Hopefully, this thesis useful and can increase knowledge. Finally, with all sincerity and humility the author apologizes if there are mistakes and weakness in this thesis.

Jakarta, February 27th 2020

(Sena Padila Handayani)

NIM: 43218110334