DAFTAR ISTILAH

2G	Second Generation
3G	Third Generation
AP	Appication Provider
ARPU	Average Revenue per User
B2B	Business to Business
B2C	Business to Customer
BRTI	Badan Regulasi Telekomunikasi Indonesia
BSC	Base Station Controler
BSS	Business System Support
BTS	Base Transciever Station
CAPEX	Capital Expenditure
ССВ	Customer Care and Billing
COGS	Cost Of Good Sold
СР	Content Provider
CRM	Customer Relationship Management
EBITDA	Earnings Before Interest, Tax, Depreciation and Amortization
EDGE	Enhanced Data Rate for GSM Evolution
GPRS	General Packet Radio Service
GSM	Global System for Mobile Communication
HLR	Home Location Register
HSDPA	High Speed Download Packet Access
MMS	Multimedia Message Service
MNO	Mobile Network Operator
MSC	Mobile Swith
MVNE	Mobile Virtual Network Enabler
MVNO	Mobile Virtual Network Operator
OPEX	Operation Expenditure
OSS	Operating System Support
QoS	Quality of service
RAN	Radio Access Network
RNC	Radio Network Controller
ROI	Return On Investment
SMS	Short Message Service
STK	Sim Tool Kit
TCO	Total Cost of Ownership
UMTS	Universal Mobile Telecommunication System
VAS	Value Added Services
VLR	Visitor Location Register
WCDMA	Wide-band Code Division Multiple Access