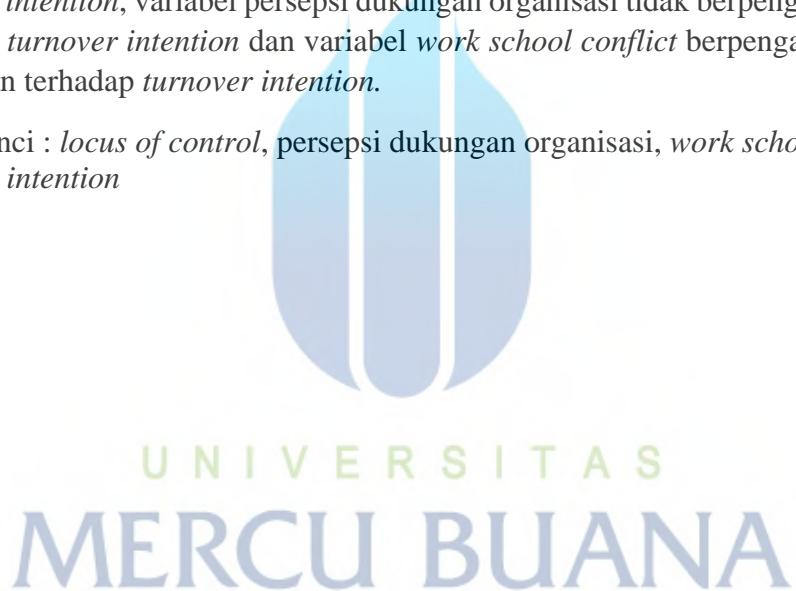


ABSTRAK

Penelitian ini bertujuan untuk menguji dan menganalisis pengaruh *locus of control*, persepsi dukungan organisasi dan *work school conflict* terhadap *turnover intention* dalam meningkatkan kualitas kinerja mahasiswa yang sedang kuliah sambil bekerja. Jenis penelitian ini adalah penelitian survei yang dilakukan pada mahasiswa Universitas Mercu Buana yang berlokasi di Meruya, Jakarta Barat. Populasi pada Penelitian ini berjumlah 35.884 orang mahasiswa. Sample pada Penelitian ini berjumlah 100 mahasiswa dengan menggunakan rumus slovin. Metode pengumpulan data menggunakan metode survey. Instrument penelitian ini adalah kuesioner. Metode analisis data menggunakan Smart PLS (*partial least square*). Hasil penelitian ini membuktikan bahwa variabel *locus of control* tidak berpengaruh signifikan terhadap *turnover intention*, variabel persepsi dukungan organisasi tidak berpengaruh signifikan terhadap *turnover intention* dan variabel *work school conflict* berpengaruh positif dan signifikan terhadap *turnover intention*.

Kata Kunci : *locus of control*, persepsi dukungan organisasi, *work school conflict*, *turnover intention*



ABSTRACT

This study aims to examine and analyze the effect of locus of control, perceptions of organizational support and work school conflict on turnover intention in improving the quality of performance of students who are studying while working. This type of research is a survey research conducted on students of the Mercu Buana University located in Meruya, West Jakarta. The population in this study amounted to 35,884 students. The sample in this study amounted to 100 students using the Slovin formula. Methods of data collection using survey methods. The research instrument was a questionnaire. Methods of data analysis using Smart PLS (partial least square). The results of this study prove that the locus of control variable has no significant effect on turnover intention, the perceived organizational support variable does not have a significant effect on turnover intention and the work school conflict variable has a positive and significant effect on turnover intention.

Keywords: locus of control, perceived organizational support, work school conflict, turnover intention

