

ABSTRACT

This thesis is entitled “The Influences Competence and Working Condition on Employee’s Performances of The Surgical ICU in National Cardiovascular Hospital Harapan Kita”

Purpose of the thesis: 1).To describe the competence and working condition on employee’s in the Surgical ICU of National Cardiovascular Hospital Harapan Kita. 2).The recognize how far of influences from competence to employee’s performances of The Surgical ICU in National Cardiovascular Hospital Harapan Kita.3). The recognize how far influences from working condition to Employee’s Performances of The Surgical ICU in National Cardiovascular Hospital Harapan Kita.4). The recognize how far the competence and working condition multaneously and partially to wards the employee’s performances in the Surgical ICU of National Cardiovascular Hospital Harapan Kita

The research method taken is survey method with quantity, instrument analyze which is using validity analyze, reability, regression. Data processing ussing SPSS (statistical packed for social Sciences)

The result of research show that competence and working Condition there are positif and significant to Influences multaneously and partially to wards the employee’s performances, The working condition is a dominant variabel in increasing the employee’s performances.

The research recomendation management in National Cardiovascular Hospital Harapan Kita must be increase employee’s competence by conducting traning and education , as the working condition is a variabel in increasing performances and it needs to increase condusif situation to better quality service in National Cardiovascular Hospital Harapan Kita.

U N I V E R S I T A S
M E R C U B U A N A