ABSTRACT

The purpose of this research is to analyze The Influences of Employee

Workload and Work Discipline on Employee Performance at Operational Unit

Dinas Penanggulangan Kebakaran dan Penyelamatan, Jakarta Barat. The

population in this study were 160 unit operational employees, using a saturated

sample technique in which the entire population was taken. The data collection

method used a survey, using questionnaire. The data were analyzed using SPSS

software version 26 for Windows. The results of this study show that in Unit

Dinas Penanggulangan Kebakaran dan Penyelamatan, Jakarta Barat: (1)

Workload has no significant influence on Employee Performance, (2) Work

Discipline has a positive and significant influence on Employee Performance.

Keywords: Employee Workload, Work Discipline, Employee Performance

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