

**THE INFLUENCES OF EMPLOYEE WORKLOAD AND
WORK DISCIPLINE ON EMPLOYEE PERFORMANCE AT
OPERATIONAL UNIT *DINAS PENANGGULANGAN
KEBAKARAN DAN PENYELAMATAN JAKARTA BARAT*
THESIS**



Name : Monica Dwiniendya

Student ID : 43118010171

**MANAGEMENT PROGRAM
FACULTY OF ECONOMICS AND BUSINESS
INTERNATIONAL UNDERGRADUATE PROGRAM
UNIVERSITAS MERCU BUANA JAKARTA**

2022

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THESIS

Thesis Submitted to Fulfill One of the Requirements for Obtaining Bachelor's
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THESIS ENDORSEMENT SHEET

Name : Monica Dwiniendya
Student ID : 43118010171
Study Program : Bachelor Degree of Management
Thesis Title : The Influences of Employee Workload and Work
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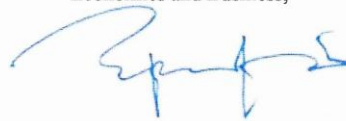
Approved by:

Supervisor,

Johanes Lo.

Dr. Singmin Johanes Lo.,MSOD
Date: March 02, 2022

Dean Faculty of
Economics and Business,



Dr. Erna Sofriana Imaningsih, M.Si
Date: March 18, 2022

Head of Study Program
Management,



Dr. H. Sonny Indrajaya, M.M.
Date: March 18, 2022

STATEMENT OF AUTHENTICITY

The undersigned below:

Name : Monica Dwiniendya

Student ID : 43118010171

Study Program : Bachelor's Degree of Management

Stating that the context of this thesis is purely my own work. If I quote from someone else's work, I will include the source in accordance with the applicable regulations. Thus I made this statement in truth, I am willing to be penalized for the cancellation of this thesis if it is proven that I have committed plagiarism.

Jakarta, February 28, 2022



Monica Dwiniendya

Student ID: 43118010171

ABSTRACT

The purpose of this research is to analyze The Influences of Employee Workload and Work Discipline on Employee Performance at Operational Unit *Dinas Penanggulangan Kebakaran dan Penyelamatan, Jakarta Barat*. The population in this study were 160 unit operational employees, using a saturated sample technique in which the entire population was taken. The data collection method used a survey, using questionnaire. The data were analyzed using SPSS software version 26 for Windows. The results of this study show that in *Unit Dinas Penanggulangan Kebakaran dan Penyelamatan, Jakarta Barat*: (1) Workload has no significant influence on Employee Performance, (2) Work Discipline has a positive and significant influence on Employee Performance.

Keywords: Employee Workload, Work Discipline, Employee Performance

PREFACE

Alhamdulillahirabil'alamin. Praise be to Allah Almighty for the grace that enable me to complete this thesis report entitled : “**The Influences of Employee Work Load and Work Discipline on Employee Performance at Operational Unit Dinas Penanggulangan Kebakaran dan Penyelamatan Jakarta Barat**”.

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9. The last, this research is far from being perfect, but it is expected that this research will be useful not only for the researcher, but also to the readers. For this reason, constructive thoughtful suggestions and critics are welcome to make this script better.

Finally, with all sincerity the author would like to apologize if there are mistakes and flaws in this thesis, might Allah SWT receives all their works and kindnesses. Aamiin.

Jakarta, February 28, 2022

Monica Dwiniendya

Student ID: 43118010171

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