ABSTRACT

HRM issues raised in this research is how the influence of Tax Administration System Modernization variables consisting of Modernization Organizational Structure, Modernization Organization Procedure, Modernization Strategy Organization, Modernization of Organizational Culture and Employee Performance in KPP Pratama Jakarta Grogol Petamburan

Object of research is some variable that form employee performance in KPP Pratama Jakarta Grogol Petamburan. Some of the variables identified are organizational structure, the variables organizational procedures, the variables organizational strategy and the variables of organizational culture.

Research method consisted of collecting data by using primary and secondary data, the type of ordinal and interval data, data analysis using multiple linear regression, whereas hypothesis testing using path analysis.

Research level implementation of modern tax administration system at KPP Pratama Jakarta Grogol Petamburan in category quite well, whereas the Effect of Adoption of Modern Tax Administration System has a major influence on employee performance KPP Pratama Jakarta Grogol Petamburan that is equal to 83.146%.

Based on the results of path analysis we can conclude that the modernization strategy of the organization, modernization of organizational procedures, the modernization strategy of the organization and modernization of organizational culture has positive and significant impact on Employee Performance in KPP Pratama Jakarta Grogol Petamburan, either partially or simultaneously. The expectation for writers is: as a systems and infrastructure, implementation of modern tax administration system depends on its implementation, especially the areas of taxation that are vulnerable to fraud and corruption, collusion, and nepotism (KKN). The spirit of change in the application of modern tax administration system as a form of tax administration reform should be to improve the integrity and moral Tax Employees, thereby increasing employee performance and may encourage taxpayers in fulfilling the commitments of tax liability and increase public trust in tax administration in Indonesia.