

## **ABSTRACT**

*One of the determinants of organizational performance is job satisfaction. Job satisfaction is a factor that is very complex because it is influenced by various factors, including leadership. Leadership behavior in the Directorate of Objection and Appeal reflect transformational leadership and transactional leadership.*

*This study aimed to investigate the influence of transformational leadership and transactional leadership as independent variables by partial or simultaneously on employee satisfaction as the dependent variable. The research method is through a questionnaire to employees in the Directorate of Objection and Appeal. Measurement of variables using Likert scale, the lowest score is the score one score and highest score is five. Testing hypotheses using multiple linear regression analysis with SPSS version 16.*

*The results of this study indicate that the whole hypothesis was confirmed. First hypothesis, namely transformational leadership and transactional leadership simultaneously have positive and significant impact on job satisfaction of employees in the Directorate of Objection and Appeal. The second hypothesis is partially transformational leadership has positive and significant impact on job satisfaction of employees in the Directorate of Objection and Appeal. The third hypothesis is partially transactional leadership have positive and significant impact on job satisfaction of employees in the Directorate of Objection and Appeal.*