

## ***ABSTRACT***

*The key factor of work result in a good company is a good work process of all employees and the whole company system. The employees have to work effectively to get good result.*

*Research aims to measure the strenghtness of influences from work satisfaction, work motivation and quality of services of Bureau Academic Affairs of Al Azhar University of Indonesia*

*The research was conducted to 30 respondents which also the total number from staff members of Bureau of Academic Affairs and various faculties of the university. Data was collected through questionnaire, observation and literature study. All variable work satisfaction, work motivation and quality of services was collected through questionnaire and taken as the primary data.*

*Analisis methods used for the research are validity analysis, rehabilitation and linier regression using SPSS program version 13.0 at the tool.*

*Statistics test used regression linear shown that work satisfaction ( $X_1$ ) significant of quality of services. Work motivation ( $X_2$ ) significant of quality of services. Together they also work satisfaction and work motivation significant influence to quality of services of Bureau of Academic Affairs of Al Azhar University of Indonesia.*

*The implication of this research is Bureau of Academic still need to evaluated to quality of services result which is gotten same as expaction.*