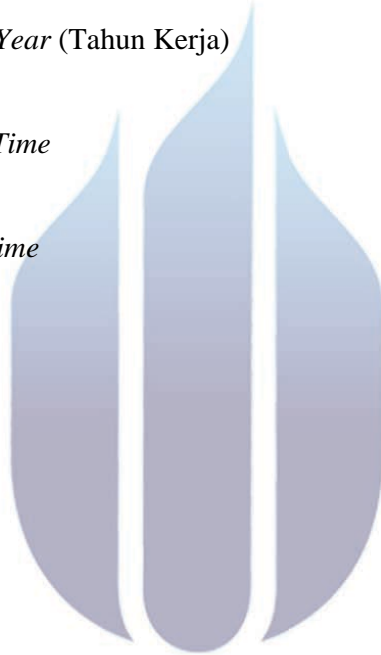


DAFTAR SINGKATAN

BSC	: <i>Balanced Scorecard</i>	3
FY	: <i>Fiscal Year</i> (Tahun Kerja)	9
DT	: <i>Down Time</i>	88
LT	: <i>Lead Time</i>	88



U N I V E R S I T A S
MERCU BUANA