

ABSTRACT

The research aims at identifying the influence of Work Stress (X) on the Performance (Y) through the Work Motivation (Z). The research methodology is descriptive and it uses the survey method. Its research sample consist of 50 respondents which are determined by a census.

The hypotesis test uses a path analysis. Such model is already true and feasible, in a sense that the Work Stress influences the Performance through Work Motivation. The finding shows that there is simultaneously 35,3 % influence level of Work Stress and Work Motivation on the employee's performance, while 1,5 % of the Work Stress influences the Performance through Work Motivation.

Keywords: Work Stress, Work Motivation, employees' performance of the Frontliners

ABSTRAK

Penelitian ini bertujuan untuk mengetahui pengaruh Stres Kerja (X) terhadap Kinerja (Y) melalui Motivasi Kerja (Z). Metode penelitian ini bersifat deskriptif dan metode survey. Sampel penelitian ini berjumlah 50 responden ditentukan secara sensus.

Pengujian hipotesis menggunakan *path analysis*. Model ini sudah layak dan benar, artinya terdapat pengaruh Stres Kerja terhadap Kinerja melalui Motivasi Kerja. Ditemukan Stres Kerja dan Motivasi Kerja secara simultan mempengaruhi Kinerja karyawan *Frontliner* sebesar 35,3%. Sedangkan Stres Kerja mempengaruhi Kinerja melalui Motivasi Kerja sebesar 1,5%.

Keywords: Stres Kerja, Motivasi Kerja, Kinerja karyawan *Frontliner*