

VALIDITY SHEET

Title : Impact of Human Resource Management Practices:
Factors Influencing Organizational Citizenship Behaviour
at Kelapa Gading Mall

Thesis form : Research

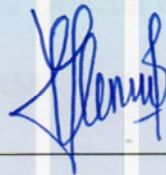
Name : Varfi Nikolett

NIM : 55116120234

Program : Master of Management

Date : February 2019

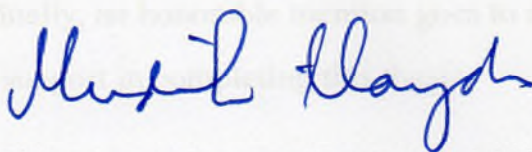
Supervisor



Dr. Lenny Christina Nawangsari, ST, MM, CHRA

UNIVERSITAS
MERCU BUANA

Director of Postgraduate Programs



Prof. Dr. -Ing. Mudrik Alaydrus

Head of Management Master Program



Dr. Aty Herawati, MSi, CFRM