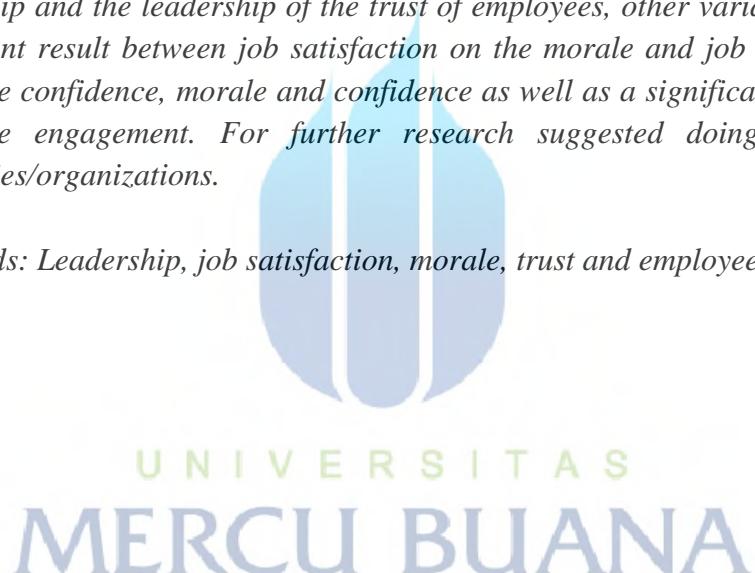


ABSTRACT

This study entitled "Effect of Leadership and Job Satisfaction Against Moral Work And Trust Employees And Its Implication Employee Engagement On Revenue Service Tangerang Regency (Revenue), aims to determine the responses of employees of the Department of Revenue Tangerang Regency (Revenue) in Tangerang district on the influence of leadership, job satisfaction on the morale and confidence of employees and the implications for employee engagement in the Department of Revenue district of Tangerang. The study involved 171 respondents. Methods of data analysis using Structural Equation Modeling. Hypothesis testing results showed no significant effect on the morale of the leadership and the leadership of the trust of employees, other variables showed a significant result between job satisfaction on the morale and job satisfaction on employee confidence, morale and confidence as well as a significant influence on employee engagement. For further research suggested doing research on companies/organizations.

Keywords: Leadership, job satisfaction, morale, trust and employee engagement.



ABSTRAK

Penelitian ini berjudul “Pengaruh Kepemimpinan Dan Kepuasan Kerja Terhadap Moral Kerja Dan Kepercayaan Pegawai Serta Implikasinya Terhadap *Employee Engagement* Pada Dinas Pendapatan Daerah Kabupaten Tangerang”, bertujuan untuk mengetahui tanggapan pegawai Dinas Pendapatan Daerah Kabupaten Tangerang (Dispenda) di Kabupaten Tangerang mengenai pengaruh kepemimpinan, kepuasan kerja terhadap moral kerja dan kepercayaan pegawai serta implikasinya terhadap *employee engagement* di Dinas Pendapatan Daerah Kabupaten Tangerang. Penelitian melibatkan 171 responden. Metode analisis data menggunakan Structural Equation Modeling. Hasil pengujian hipotesis menunjukkan pengaruh yang tidak signifikan dari kepemimpinan terhadap moral kerja dan kepemimpinan terhadap kepercayaan pegawai, variabel lain menunjukkan hasil yang signifikan antara kepuasan kerja terhadap moral kerja dan kepuasan kerja terhadap kepercayaan pegawai, serta moral kerja dan kepercayaan berpengaruh signifikan terhadap *employee engagement*. Untuk penelitian selanjutnya disarankan melakukan penelitian pada perusahaan/organisasi lain.

Kata kunci : Kepemimpinan, kepuasan kerja, moral kerja, kepercayaan pegawai dan *employee engagement*

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