

## DAFTAR LAMPIRAN

Lampiran	Judul	Halaman
1.	Data Keterlambatan.....	98
2.	Statistik Data Keterlambatan – <i>All day</i> .....	101
3.	Statistik Data Keterlambatan – <i>Weekend</i> .....	103
4.	Statistik Data Keterlambatan – <i>Weekday</i> .....	105
5.	Surat Perizinan Penelitian .....	107
6.	Struktur Organisasi PT Kereta Api Indonesia (Persero).....	108
7.	<i>Interview Fishbone</i> .....	109
8.	Kuesioner <i>Analytical Hierarchy Process</i> .....	114



UNIVERSITAS  
MERCU BUANA