

ABSTRAK

Penelitian ini bertujuan untuk menganalisis pengaruh kepemimpinan transaksional, stres kerja, dan komitmen organisasi terhadap kinerja karyawan pada PT. Carrefour Indonesia Cabang Taman Palem. Objek penelitian ini adalah seluruh karyawan PT. Carrefour Indonesia Cabang Taman Palem. Populasi penelitian ini berjumlah 50 karyawan pengambilan sampel ini menggunakan sampel jenuh. Metode penarikan sampel menggunakan kuesioner dan metode analisis data menggunakan *Variance Based Structural Equation Modeling Partial Least Square* (PLS). Hasil penelitian membuktikan bahwa kepemimpinan transaksional berpengaruh positif dan signifikan terhadap kinerja karyawan. Stres kerja berpengaruh negatif dan signifikan terhadap kinerja karyawan. Komitmen organisasi berpengaruh positif dan signifikan terhadap kinerja karyawan.

Kata kunci : Kepemimpinan Transaksional, Stres Kerja, Komitmen Organisasi, Kinerja Karyawan.



ABSTRACT

This study aims to analyze the influence of transactional leadership, job stress and organizational commitment on employee performance at PT. Carrefour Indonesia Taman Palem Branch. The object of this research is all employees of PT. Carrefour Indonesia Taman Palem Branch. The population of this study amounted to 50 employees taking this sample using a saturated sample. The sampling method using a questionnaire and the data analysis method using Variance Based Structural Equation Modeling Partial Least Square (PLS). The results of the study prove that transactional leadership has a positive and significant effect on employee performance. Job stress has a negative and significant effect on employee performance. Organizational commitment has a positive and significant effect on employee performance.

Keywords: Transactional Leadership, Job Stress, Organizational commitment, Employee Performance.



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