

ABSTRACT

This research aims to know the influence of motivation, job satisfaction and work environment to employee performance. The object of this research is the employees of PT Bank Permata Tbk Cabang Bintaro section retail banking operation. This research was done to 92 respondents by using quantitative descriptive approach. This data analysis which is used is statistic analysis in the form of double linear regression test. The results of this study show that partially, the motivation variable, job satisfaction and work environment positive and significant on influence to employee performance in PT Bank Permata Tbk Cabang Bintaro section retail banking operation. The results showed that in partial variable motivation, job satisfaction, and work environment positive and significant impact on employee performance. In simulatan variable motivation, job satisfaction, and work environment positive and significant impact on employee performance

Keywords: motivation, job satisfaction and work environment, employee performance



ABSTRAK

Penelitian ini dilakukan untuk mengetahui pengaruh motivasi, kepuasan kerja dan lingkungan kerja terhadap kinerja karyawan. Objek penelitian ini adalah karyawan PT Bank Permata Tbk Cabang Bintaro bagian *retail banking operation*. Penelitian ini dilakukan terhadap 92 responden dengan menggunakan metode deskriptif kuantitatif. Karena itu, analisis data yang digunakan adalah analisis statistik dalam bentuk uji regresi linear berganda. Hasil penelitian menunjukkan bahwa secara parsial variabel motivasi, kepuasan kerja, dan lingkungan kerja berpengaruh positif dan signifikan terhadap kinerja karyawan PT Bank Permata Tbk Cabang Bintaro bagian *retail banking operation*. Secara simulatan variabel motivasi, kepuasan kerja, dan lingkungan kerja berpengaruh positif dan signifikan terhadap kinerja karyawan.

Kata Kunci: motivasi, kepuasan kerja, lingkungan kerja, kinerja karyawan



UNIVERSITAS
MERCU BUANA