

ABSTRACT

The study aimed to identify the motivation , work environment and the styles of leadership on the performance of employees of PT Bank Central Asia. matraman branch offices. Measurements in this study using likert scale with a population by frontliner employees in PT. Bank Central Asia branch Offices Matraman Jakarta 121 of people. The amount of sampling according to formula slovin about 93 sample. The results of the study motivation it has some effect not significantly to employee performance, working environment influential positive and significantly to employee performance, style leadership influential positive and significant on performance workers in PT Bank Central Asia Branches Matraman Jakarta.

Keyword : Motivation, Work Environment, Style of Leadership, Employee Performance.



ABSTRAK

Penelitian ini bertujuan untuk mengetahui pengaruh Motivasi, Lingkungan kerja, dan gaya kepemimpinan terhadap Kinerja Karyawan PT Bank Central Asia Kantor Cabang Matraman. Pengukuran dalam penelitian ini menggunakan skala likert dengan populasi pegawai Frontliner Bakti PT. Bank Central Asia Kantor Cabang Matraman Jakarta berjumlah 121 orang. Penentuan jumlah sampling dilakukan dengan rumus slovin sebanyak 93 sampel. Hasil penelitian adalah Motivasi tidak berpengaruh signifikan terhadap kinerja karyawan, lingkungan kerja berpengaruh positif dan signifikan terhadap kinerja karyawan, gaya kepemimpinan berpengaruh positif dan signifikan terhadap kinerja karyawan di PT Bank Central Asia Kantor Cabang Matraman Jakarta.

Kata Kunci : Motivasi, Lingkungan Kerja, Gaya Kepemimpinan, Kinerja Karyawan.



UNIVERSITAS
MERCU BUANA