

## ABSTRAK

Penelitian ini untuk mengetahui pengaruh *Servant Leadership*, Etos Kerja, dan Kinerja Kerja Pegawai. Objek penelitian ini adalah pegawai Kantor Kelurahan Cikande Kecamatan Cikande Kabupaten Serang-Banten, Indonesia. Penelitian ini dilakukan terhadap 30 responden. Menggunakan teknik pengumpulan data kepustakaan (*library research*) dan penelitian lapangan (*field research*) dengan menyebarkan kuesioner. Teknik analisis data yang digunakan dalam penelitian ini adalah SEM-PLS dengan alat analisis Smart-PLS. Hasil penelitian ini menunjukkan bahwa variabel *Servant Leadership* berpengaruh positif dan signifikan terhadap Etos Kerja dan variabel *Servant Leadership* berpengaruh positif dan signifikan terhadap Kinerja Kerja Pegawai Kantor Kelurahan Cikande Kecamatan Cikande Kabupaten Serang-Banten, Indonesia. Sedangkan variabel Etos Kerja berpengaruh positif namun tidak signifikan, dengan kata lain Etos Kerja tidak berpengaruh terhadap Kinerja Kerja Pegawai Kantor Kelurahan Cikande Kecamatan Cikande Kabupaten Serang-Banten, Indonesia.

**Kata kunci :** *Servant Leadership*, Etos Kerja dan Kinerja Kerja Pegawai, *Structural Equation Model (SEM)*, *Partial Least Square (PLS)*.



## **ABSTRACT**

*This research is to know the influence of Servant Leadership, work ethic, and Work performance of the Employee. The object of this research is the parish clerk Cikande Cikande Serang district-subdistrict of Banten, Java, Indonesia. This research was conducted against the 30 respondents. Using the engineering data collection library (library research) and research in the field (field research) by spreading the questionnaire. Engineering data analysis used in the penelitian this is the SEM-PLS with Smart analysis tools-PLS. the results of this research indicate that the variable is positive and influential Leadership Bear significantly to the work ethic. Variable work ethic and a positive and significant effect on performance of work Clerk Village Cikande Cikande Serang district-subdistrict of Banten, Java, Indonesia. While variables bear the Leadership has no effect on performance of work Clerk Village Cikande Cikande Serang district-subdistrict of Banten, Java, Indonesia.*

**Keywords:** bear the Leadership, work ethic and Work performance of the Employee, Structural Equation Models (SEM), Partial Least Square (PLS).

