

ABSTRAK

Penelitian ini untuk mengetahui tentang Lifestyle, Kualitas Pelayanan, Servicescape, dan Repurchase Intention. Objek penelitian ini adalah pengunjung Momo Milk Barn Bogor. Penelitian ini dilakukan terhadap 200 responden. Penelitian ini menggunakan pendekatan kuantitatif dengan desain penelitian yang digunakan adalah desain penelitian kausal. Data yang diambil merupakan kuisioner terhadap pengunjung Momo Milk Barn Bogor. Analisis data yang digunakan adalah analisis statistic dalam bentuk uji regresi linier berganda dengan aplikasi SPSS versi 23. Hasil penelitian ini menunjukkan bahwa variabel *Lifestyle* berpengaruh positif dan signifikan terhadap *Repurchase Intention*, variabel Kualitas Pelayanan berpengaruh positif dan signifikan terhadap *Repurchase Intention*, variabel *Servicescape* berpengaruh positif dan signifikan terhadap *Repurchase Intention*, Momo Milk Barn Bogor.

Kata Kunci : *Lifestyle*, Kualitas Pelayanan, *Servicescape*, dan *Repurchase Intention*



ABSTRACT

This research is to know the influence of lifestyle, service quality, and servicescape on the Repurchase Intention. The object of this research is Momo Milk Barn Bogor's visitors. This study was conducted on 200 respondents. This research used quantitative approach. The research design that have been used is causal research. The data that has been taken is questionnaire to Momo Milk Barn Bogor's visitors. The data analysis that used in this research is statistical analysis in a form of multiple linear regression with SPSS version 23. The results of this study indicate that Lifestyle variable positively and significantly influence to Repurchase Intention, Service Quality variable positively and significantly influence to Repurchase Intention, and Servicescape variable positively and significantly influence to Repurchase Intention, Momo Milk Barn Bogor.

Key word : Lifestyle, Service Quality, Servicescape, Repurchase Intention

