

ABSTRACT

Technology becomes an important pillar in every existing process in the company today. Information System Technology not only be an asset only, but also support in the production process and decision making process that can affect the performance of an agency. Therefore Information should be maintained and processed properly without reducing the ease of access to such information. However, in some agencies there is still a process that has not or does not exist using an application system so that there are still frequent errors, especially in terms of recording, thus affecting the performance of these agencies. One of them is in the Quality Assurance division at PT Mitra Solusi Telematika, where there is no system that keeps track of the Quality Assurance process and assessment on the process, so it can not be seen the work performance of the worker related to the quality of the project that has been done. In Quality Assurance there is also no maximum target of errors that can be achieved so that the quality of its workers there is no standard and not measurable, this will certainly affect the process and future project results. Application System Assessment Quality Assurance Project will make targeting errors, recording Quality Assurance process, assessment and reporting on any existing projects in PT Mitra Solusi Telematika especially IT projects. This application is web-based to make it easier for related parties to access.

Keywords: Quality Assurance, Project, Assessment System, Information System

ABSTRAK

Teknologi menjadi pilar penting dalam setiap proses yang ada di perusahaan saat ini. Teknologi Sistem Informasi tidak hanya menjadi aset saja, namun juga mendukung dalam proses produksi dan proses pengambilan keputusan sehingga dapat mempengaruhi performa suatu instansi. Oleh sebab itu Informasi harus di jaga dan di proses secara baik tanpa mengurangi kemudahan akan akses informasi tersebut. Namun dalam beberapa instansi masih ada proses yang belum atau tidak ada menggunakan suatu sistem aplikasi sehingga masih sering terjadi kesalahan terutama dalam hal pencatatan, sehingga mempengaruhi performa instansi tersebut. Salah satu nya pada divisi *Quality Assurance* di PT Mitra Solusi Telematika, dimana tidak ada sistem yang melakukan pencatatan proses *Quality Assurance* dan penilaian pada proses tersebut, sehingga tidak bisa dilihat performa kerja dari pekerja terkait kualitas proyek yang sudah dikerjakan. Pada *Quality Assurance* juga belum ada target maksimal kesalahan yang bisa dicapai sehingga kualitas pekerja nya tidak ada standar dan tidak terukur, hal ini tentunya akan mempengaruhi proses dan hasil proyek di masa depan. Sistem Aplikasi Penilaian *Quality Assurance Project* akan melakukan penetapan target kesalahan, pencatatan proses *Quality Assurance*, penilaian dan pelaporan terhadap setiap proyek yang ada di PT Mitra Solusi Telematika terutama proyek IT. Aplikasi ini berbasis web sehingga memudahkan para pihak terkait melakukan akses.

Kata kunci : Quality Assurance, Project, Sistem Penilaian, Sistem Informasi