

ABSTRACT

PT Bank Central Asia Tbk (BCA) is one of the largest banks in Indonesia. BCA is engaged in the banking business that offers diverse solutions answer the needs of the banking and financial clients from various backgrounds. Backed by the power of networking between branches, the extent of the ATM network, as well as other electronic banking network, anyone can enjoy the ease and convenience of transacting offered by BCA. Through a variety of quality products and services and appropriate financial solutions target, BCA supports personal financial planning and development of the customer's business. The BCA also strives to produce a variety of quality and affordable credit programs for community Indonesia, such as car loans, motorcycle, home, credit without collateral, small medium enterprises and many others. BCA commitment to achieve and achieve the vision and mission on the BCA information systems need to be made to support these business processes, information systems are built is the process of monitoring data submission for credit customers, this system makes it easy for customer service as well as the supervisor at BCA credit submission process to know the customer. Whether or not approval already by the admin part of the credit. In addition the system also makes it easy for Admin to do credit approval on submission of the customer credit. The existence of this information system is expected to assist the user in performing routine activities effectively and efficiently.

Keywords: Approval,Credit,Monitoring

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PT. Bank Central Asia (BCA) Tbk merupakan salah satu bank terbesar di Indonesia. BCA bergerak dalam bisnis perbankan yang menawarkan beragam solusi perbankan dan menjawab kebutuhan financial nasabah dari berbagai kalangan. Didukung oleh kekuatan jaringan antar cabang, luasnya jaringan ATM, serta jaringan perbankan elektronik lainnya, siapa saja dapat menikmati kemudahan dan kenyamanan bertransaksi yang ditawarkan oleh BCA. Melalui beragam produk dan layanan yang berkualitas dan tepat sasaran, solusi financial BCA mendukung perencanaan keuangan pribadi dan perkembangan nasabah bisnis. BCA juga berupaya menghasilkan berbagai program kredit berkualitas dan terjangkau untuk masyarakat Indonesia, seperti kredit mobil, motor, rumah, kredit tanpa agunan, umkm dan masih banyak yang lainnya. Untuk mencapai komitmen BCA serta mencapai visi dan misi pada BCA perlu dibuat sistem informasi yang menunjang proses bisnis ini, Sistem informasi yang dibangun merupakan proses pemantauan data pengajuan kredit nasabah, sistem ini memudahkan customer service serta supervisor di BCA mengetahui proses pengajuan kredit nasabah. Apakah statusya sudah dietuji atau belum oleh bagian admin kredit. Selain itu sistem ini juga memudahkan admin kredit untuk melakukan persetujuan pada pengajuan kredit nasabah. Dengan adanya sistem informasi ini diharapkan mampu membantu user dalam melakukan aktivitas rutin secara efektif dan efisien.

Kata Kunci: Persetujuan, Kredit, Pemantauan

