

ABSTRACT

This research is designated to evaluate the strategy implementation Foundation Risk Management Academy (FRMA) in relation with human resources development for Officer Development Program (ODP) at Bank "X". The research approach is case study. The research model is CIPP (Context, Input, Process and Product) Evaluation, which is developed by Prof. Stufflebeam.

The research method is descriptive qualitative. Data collection technique is using list of question, literature review, document review, on-site observation, photographic review and survey (questionnaire). For survey, respondents are chosen with judgemental or purposive sampling method.

The result of this research indices that in general the FRMA training implementation is taking place smoothly, but there are some imperfections i.e. the quality of the instructor/trainer and material / modul. Also, academic strategy to deliver Foundation Risk Management training is feasible to implement for ODP in Bank "X". Finally, we recommend the needs for continues improvement i.e. to improve the quality of the instructor/trainer and the material/modul.

Keywords: academy, risk management, CIPP, context, development, evaluation, human resources, input, instructor, process, product, strategy, Stufflebeam, train

UNIVERSITAS
MERCU BUANA

ABSTRAK

Riset ini bertujuan untuk mengevaluasi implementasi strategi Foundation Risk Management Academy (FRMA) dalam rangka pengembangan sumber daya manusia bagi pegawai ODP di Bank "X". Pendekatan penelitian menggunakan studi kasus. Model penelitian menggunakan model CIPP (Context, Input, Process, Product) yang dikembangkan oleh Prof. Stufflebeam.

Metode Riset yang digunakan adalah deskriptif kualitatif. Pengumpulan data dengan *list of question, literature review, document review, on-site observation, photographic review dan survey (questionnaire)*. Responden survey diambil dengan metode *judgmental / purposive sampling*.

Hasil penelitian menunjukan bahwa strategi akademi untuk training Foundation Risk Management adalah layak diimplementasikan bagi pegawai ODP di Bank "X". Secara umum, pelaksanaan FRMA berjalan dengan lancar, namun masih terdapat kekurangan seperti antara lain kualitas pengajar dan materi / modul. Upaya perbaikan berkelanjutan perlu dilakukan seperti meningkatkan kualitas pengajar / instruktur dan memperbaiki kualitas materi / modul.

Kata kunci : akademi, CIPP, evaluasi, FRMA, instruktur, manajemen risiko, risk management, strategi, Stufflebeam, training

UNIVERSITAS
MERCU BUANA