

ABSTRACT

Many strategies have been confirmed to have a significant impact on the company's overall organizational performance that much more special. Several innovative practices and strategies such as Enterprise Resource Planning system (ERP), Supply Chain Management (SCM), and enterprise organizational excellence applied in improving the performance of an organization.

This study aims to determine the effect of ERP on organizational performance company that is mediated by the Supply Chain Management and organizational excellence of the company. The population in this study is the financial manager who worked in the manufacturing companies listed in Indonesia Stock Exchange in 2016 and has implemented ERP and SCM. The sampling technique used purposive sampling with criteria of financial managers working in manufacturing companies listed in Indonesia Stock Exchange in 2016, is headquartered in Jakarta, and has implemented ERP and SCM for 2 years. Of the 72 questionnaires distributed, 32 were declared valid questionnaires for analysis using SmartPLS 3.0.

Based on the statistical results, the influence of negative and not significant between the ERP on organizational performance while the company's positive and significant influence between SCM and ERP to the enterprise organizational excellence, and excellence in corporate organizations to organizational performance company. Later it was found and no significant positive influence on organizational performance relationship SCM companies. Additionally, SCM and organizational excellence of companies found to mediate the effect of ERP on organizational performance company.

Keywords: Enterprise Resource Planning (ERP), Supply Chain Management (SCM), enterprise organizational excellence, the company's organizational performance.

ABSTRAK

Banyak strategi telah dikonfirmasi untuk memiliki dampak yang signifikan terhadap kinerja organisasi perusahaan secara keseluruhan yang lebih khusus. Beberapa praktik inovatif dan strategi seperti sistem *Enterprise Resources Planning* (ERP), *Supply Chain Management* (SCM), dan keunggulan organisasi perusahaan diterapkan dalam meningkatkan kinerja suatu organisasi perusahaan.

Penelitian ini bertujuan untuk mengetahui pengaruh ERP terhadap kinerja organisasi perusahaan yang dimediasi oleh *Supply Chain Management* serta keunggulan organisasi perusahaan. Populasi dalam penelitian ini adalah manager keuangan yang bekerja pada perusahaan manufaktur yang tercatat di Bursa Efek Indonesia tahun 2016 serta telah mengimplementasikan ERP dan SCM. Teknik pengambilan sampel menggunakan *purposive sampling* dengan kriteria manager keuangan yang bekerja pada perusahaan manufaktur yang tercatat di Bursa Efek Indonesia tahun 2016, berkantor pusat di DKI Jakarta, dan telah mengimplementasikan ERP dan SCM selama 2 tahun. Dari 72 kuesioner yang disebar, 32 kuesioner yang dinyatakan valid untuk dianalisis menggunakan SmartPLS 3.0.

Berdasarkan hasil statistik, adanya pengaruh yang negatif dan tidak signifikan antara ERP terhadap kinerja organisasi perusahaan sedangkan pengaruh positif dan signifikan antara ERP terhadap SCM dan keunggulan organisasi perusahaan, serta keunggulan organisasi perusahaan terhadap kinerja organisasi perusahaan. Kemudian ditemukan pengaruh positif dan tidak signifikan hubungan SCM terhadap kinerja organisasi perusahaan. Selain itu, SCM dan keunggulan organisasi perusahaan ditemukan memediasi pengaruh ERP terhadap kinerja organisasi perusahaan.

Kata kunci: *Enterprise Resources Planning* (ERP), *Supply Chain Management* (SCM), keunggulan organisasi perusahaan, kinerja organisasi perusahaan.