



## Lampiran 1 – Contoh Kuesioner

### KUESIONER PENGGUNA SOFTWARE ACCURATE

#### PENGANTAR :

Kepada Responden yang terhormat,

Selamat atas terpilihnya Anda sebagai responden dalam survei ini. Kuesioner ini disebarakan dalam rangka untuk menganalisa peran *user attitude*, *user involvement*, dan *user expectation* terhadap efektivitas penerapan sistem informasi akuntansi dalam upaya mencapai efektifitas kinerja manajemen pada perusahaan ini.

Semua jawaban (data-data) yang terkumpul melalui kuesioner ini adalah murni untuk tujuan akademis. Saya menjamin kerahasiaan informasi yang Anda berikan sesuai dengan kode etik ilmiah.

Saya sangat mengharapkan agar kuesioner ini diisi secara obyektif sesuai dengan pendapat Anda. Terima kasih sebelum dan sesudahnya atas partisipasi yang Anda berikan. Semoga survei ini bisa bermanfaat bagi kita semua.

Jakarta, Mei 2013

Salam,

Melia

**PETUNJUK UMUM PENGISIAN :**

1. Lengkapilah identitas diri Anda pada bagian awal kuesioner ini.
2. Pilihlah salah satu jawaban yang menurut pendapat Anda paling benar untuk setiap pertanyaan yang diberikan. Berikan tanda cek (√) pada kolom yang tersedia.
3. Jawablah semua pertanyaan.
4. Untuk bagian II kuesioner ini, jawaban yang tersedia terdiri dari :
 

SS	: Sangat Setuju	TS	: Tidak Setuju
S	: Setuju	STS	:Sangat TidakSetuju
N	: Netral		
5. Pada kuesioner ini yang dimaksud dengan sistem/ sistem informasi akuntansi (SLA) adalah Sistem Informasi Akuntansi - Accurate yang sedang diterapkan sampai saat ini.
6. Pada kuesioner ini yang dimaksud dengan bagian user adalah manajer divisi yang bertanggungjawab dan menggunakan output sistem informasi baik berupa informasi akuntansi maupun informasi keuangan dalam melaksanakan kinerjanya sehari-hari.
7. Pada kuesioner ini yang dimaksud dengan bagian MIS adalah yang bertanggungjawab dalam memelihara kestabilan sistem, *trouble shooting* bila ada *error* dalam sistem dan bertanggungjawab dalam memelihara kondisi database dalam sistem sehingga tetap dalam kondisi yang baik dan siap pakai. Bagian MIS ini dapat pula dari bagian internal perusahaan (Departemen IT) maupun dari pihak eksternal (technical support dari pihak *vendor*)

**I. IDENTITAS RESPONDEN**

1. Nama Perusahaan : .....
2. Umur : ..... tahun
3. Jenis Kelamin :  Pria  Wanita
4. Pendidikan terakhir :  S3  S2  S1  Diploma  Lain-Lain .....
5. Latar Belakang/Bidang Pendidikan :  Komputer  Non Komputer.....
6. Jabatan : .....
7. Jenis Usaha:  Dagang  Jasa  Manufaktur  Lain-lain .....

8. Pengalaman Kerja :  < 1 Tahun  >1-2 Tahun  >2-4 Tahun  
 >4 Tahun
9. Pengalaman menggunakan sistem informasi akuntansi : ..... tahun
10. Intensitas dalam penggunaan sistem informasi akuntansi dalam satu hari (berhubungan dengan pekerjaan saya) :  
 1-3 jam/hari  >3-5 jam/hari  >5 jam/hari
11. Frekuensi dalam penggunaan sistem informasi akuntansi :  
 1-2 kali dalam sebulan  1-2 kali dalam setengah bulan  
 1-2 kali dalam seminggu  1 kali dalam sehari  
 Beberapa kali dalam satu hari

## II. VARIABEL PENELITIAN

<b>X1. User Attitude</b>						
<b>No.</b>	<b>Pertanyaan</b>	<b>STS</b>	<b>TS</b>	<b>N</b>	<b>S</b>	<b>SS</b>
1.	Saya berminat mempelajari sistem informasi akuntansi (SIA)					
2.	Saya berminat untuk menggunakan sistem informasi akuntansi (SIA) dalam menyelesaikan pekerjaan saya sesering yang diperlukan					
3.	Saya merasa percaya diri menggunakan modul-modul dalam sistem informasi akuntansi (SIA) dengan baik					
4.	Saya menganggap bahwa menggunakan sistem informasi akuntansi (SIA) meningkatkan kualitas, efisiensi dan efektivitas kinerja saya					
5.	Sistem informasi akuntansi (SIA) mempunyai manfaat jangka panjang bagi perusahaan					
6.	Memiliki sistem informasi akuntansi (SIA) meningkatkan nilai perusahaan di masa datang					

<b>X2. User Involvement</b>						
<b>No.</b>	<b>Pertanyaan</b>	<b>STS</b>	<b>TS</b>	<b>N</b>	<b>S</b>	<b>SS</b>
1.	Saya bersedia memberi masukan kepada bagian MIS mengenai kinerja sistem (SIA)					
2.	Memberikan masukan kepada bagian MIS akan memberi kontribusi yang besar bagi perbaikan sistem informasi akuntansi (SIA)					
3.	Pembahasan masalah sistem informasi akuntansi (SIA) perlu diadakan secara rutin antara <i>user</i> dengan MIS					
4.	Saya berpartisipasi aktif dalam pertemuan yang membahas penerapan sistem informasi akuntansi (SIA) dan permasalahannya					
5.	Saya berpartisipasi aktif dalam pengembangan sistem informasi akuntansi (SIA)					
6.	Saya berpartisipasi dalam penentuan penggunaan sistem informasi akuntansi (SIA)					

<b>X3. User Expectation</b>						
<b>No.</b>	<b>Pertanyaan</b>	<b>STS</b>	<b>TS</b>	<b>N</b>	<b>S</b>	<b>SS</b>
1.	Sistem informasi akuntansi yang digunakan mudah dipahami <i>user</i>					
2.	Informasi yang dihasilkan sistem informasi akuntansi (SIA) sesuai dengan harapan Saya					
3.	Bantuan yang diberikan bagian MIS dapat memenuhi kebutuhan Saya					
4.	Bagian MIS mempunyai kemampuan untuk mendukung Saya dalam penggunaan sistem informasi akuntansi (SIA)					
5.	Kualitas training yang diberikan sesuai dengan yang Saya harapkan					
6.	Manfaat hasil training sistem informasi akuntansi (SIA) dapat memenuhi harapan Saya					

<b>Y1. Persepsi Efektivitas Penerapan Sistem Informasi</b>						
<b>No.</b>	<b>Pertanyaan</b>	<b>STS</b>	<b>TS</b>	<b>N</b>	<b>S</b>	<b>SS</b>
1.	Saya puas dengan kelengkapan fungsi sistem informasi akuntansi (SIA) yang digunakan					
2.	Saya puas dengan stabilitas sistem dan keamanan data selama menggunakan sistem informasi akuntansi (SIA)					
3.	Sistem informasi akuntansi (SIA) dapat membuat pekerjaan Saya lebih efektif					
4.	Setiap hari Saya menggunakan sistem informasi akuntansi (SIA) dalam pekerjaan					
5.	Informasi yang dihasilkan sistem informasi akuntansi (SIA) dapat memenuhi kebutuhan kinerja Saya					
6.	Informasi yang dihasilkan sistem informasi akuntansi (SIA) dapat membantu dalam pengambilan keputusan					

<b>Z1. Persepsi Efektivitas Kinerja Manajerial</b>						
<b>No.</b>	<b>Pertanyaan</b>	<b>STS</b>	<b>TS</b>	<b>N</b>	<b>S</b>	<b>SS</b>
1.	Manajemen memahami sistem informasi akuntansi (SIA) dengan baik dan dapat memanfaatkannya secara optimal dalam kegiatan sehari-hari					
2.	Dengan sistem informasi akuntansi (SIA) manajemen dapat meningkatkan kualitas, produktivitas dan efisiensi kinerja dengan baik					
3.	Dengan sistem informasi akuntansi (SIA) manajemen dapat terbantu dalam memahami semua kejadian/operasional di dalam perusahaan dengan baik.					
4.	Sistem informasi akuntansi (SIA) dapat menyediakan data dari berbagai sumber untuk membantu manajemen dalam perencanaan, pengorganisasian dan pengendalian					

Baris tabel dilanjutkan ke halaman berikutnya

Lanjutan dari Tabel kuesioner variabel Z. Persepsi Efektivitas Kinerja Manajerial

<b>Z1. Persepsi Efektivitas Kinerja Manajerial (Lanjutan)</b>						
<b>No.</b>	<b>Pertanyaan</b>	<b>STS</b>	<b>TS</b>	<b>N</b>	<b>S</b>	<b>SS</b>
5.	Dengan sistem informasi akuntansi (SIA), manajemen dapat melakukan evaluasi yang rutin secara efisien dan efektif baik pada saat-saat yang kritikal maupun saat-saat yang non kritikal					
6.	Sistem informasi akuntansi (SIA) membantu manajemen untuk saling komunikasi / bertukar informasi dengan sesama level manajer					

## Lampiran 2A – Tabulasi Data

(Demografi Responden , *User Attitude* dan *User Involvement*)

N O.	KARAKTERISTIK RESPONDEN									USER ATTITUDE					USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2
1	2	1	3	2	1	3	4	3	5						5	5	5	5	5	5
2	2	1	3	2	1	1	4	2	1						4	5	4	5	4	4
3	1	2	3	2	1	5	3	2	5						4	4	4	3	3	3
4	2	1	3	2	1	5	4	2	1						5	5	4	5	5	5
5	2	1	3	1	1	1	4	2	1						4	4	4	4	4	4
6	1	2	3	2	1	2	3	3	5						4	4	3	3	3	3
7	3	1	3	2	1	1	4	2	5						4	5	3	3	2	4
8	1	2	1	2	1	1	2	1	2						4	4	4	3	3	3
9	1	1	3	2	1	3	4	3	5						5	5	5	4	5	5
10	1	1	1	1	1	2	4	2	1						3	4	4	3	3	4
11	3	2	1	2	1	1	4	3	5						4	4	4	4	4	4
12	2	1	2	2	3	1	4	3	2						3	4	4	3	2	2
13	2	2	3	1	1	5	4	3	4						4	4	4	4	4	4
14	1	1	3	2	1	5	3	3	5						4	4	4	4	4	4
15	4	1	4	2	2	3	4	2	5						4	4	4	3	3	4
16	1	2	3	2	1	2	2	3	1						5	5	3	3	3	4
17	1	1	3	1	3	1	4	2	5						4	5	4	4	4	4
18	1	2	2	1	4	2	4	3	5						5	5	5	5	5	5
19	2	1	3	1	4	1	4	2	5	5	4	4	4	4	4	4	4	3	3	3
20	1	1	2	1	1	2	3	3	1	4	4	3	3	4	4	4	4	3	3	3
21	3	1	3	2	1	2	4	3	5	4	4	4	4	4	4	4	4	4	4	4
22	2	2	3	2	1	2	3	1	1	4	4	3	4	5	5	3	4	4	3	3
23	3	1	3	2	1	1	4	3	5	4	4	4	4	4	4	4	4	4	4	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 1 dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)

N O.	KARAKTERISTIK RESPONDEN										USER ATTITUDE					USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	PREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
24	2	1	5	2	1	2	4	3	5	5	5	5	5	5	5	5	5	4	4	5	4
25	1	2	3	2	1	1	2	3	1	4	4	4	4	4	4	4	3	3	3	3	3
26	1	2	3	2	1	3	4	3	5	5	5	5	5	4	4	5	4	4	4	4	4
27	2	2	2	2	1	3	4	1	5	5	5	5	5	5	5	5	5	5	5	5	5
28	1	1	2	2	1	2	2	3	5	5	4	5	5	4	4	4	3	3	4	4	4
29	4	1	2	2	4	1	4	2	5	4	5	4	5	5	4	4	4	4	4	3	4
30	2	1	3	2	4	3	3	1	4	5	5	3	3	3	3	4	4	5	3	3	3
31	1	1	3	2	1	1	4	3	5	5	5	5	5	5	5	5	5	4	5	5	5
32	2	1	3	2	1	3	4	3	5	4	4	4	3	3	3	5	5	5	4	4	4
33	2	1	3	2	1	1	2	3	5	5	4	3	3	5	5	4	5	4	4	4	4
34	2	1	3	1	1	2	4	3	5	4	4	4	4	4	4	4	4	4	4	4	4
35	1	1	3	2	1	2	4	3	5	5	5	5	5	5	4	4	5	5	5	5	5
36	2	1	3	2	1	2	4	3	5	5	5	5	5	5	4	4	5	5	5	5	5
37	2	2	5	2	3	1	3	2	1	4	4	4	4	4	4	4	4	4	4	4	4
38	2	2	3	2	1	1	4	3	5	5	5	5	5	5	5	5	5	5	5	5	5
39	1	2	3	2	1	3	4	1	1	5	5	5	5	5	5	5	5	5	5	5	5
40	2	2	3	1	1	1	2	2	5	4	4	4	5	4	5	4	5	4	4	4	4
41	2	1	2	1	1	1	3	3	5	5	5	5	5	5	4	5	4	3	4	4	4
42	2	1	3	1	4	5	4	1	2	4	4	4	5	5	5	4	4	5	4	5	5
43	1	2	3	2	1	1	3	3	1	5	5	5	4	4	4	5	5	5	5	5	5
44	2	2	3	1	1	1	4	3	5	5	5	4	4	5	5	5	5	5	5	5	5
45	1	2	3	1	1	3	1	3	5	4	4	4	4	4	3	3	3	3	3	3	3
46	2	1	3	1	1	1	4	1	4	3	3	3	2	3	3	3	3	3	3	3	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 2 dari 13)



Lampiran 2A – Tabulasi Data (Demografi Responden dan User Attitude dan User Involvement)

N O.	KARAKTERISTIK RESPONDEN									USER ATTITUDE						USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
47	2	2	4	2	1	2	4	3	5	5	5	5	5	5	5	5	5	3	3	3	3
48	2	1	3	2	1	5	4	1	3	5	4	4	4	5	5	4	4	4	4	3	3
49	1	1	3	1	1	1	3	2	1	5	5	5	5	5	5	4	4	3	3	3	4
50	2	2	3	2	1	3	4	3	5	4	5	5	5	5	5	4	4	3	4	4	4
51	1	2	3	2	1	2	4	3	2	5	5	3	5	5	5	4	5	4	4	4	4
52	1	2	2	1	1	3	1	3	5	4	5	4	5	5	5	5	5	4	4	4	4
53	2	1	3	2	1	2	4	3	5	5	5	5	5	5	5	5	5	3	3	3	3
54	1	1	2	2	1	3	2	3	5	5	5	5	5	5	5	5	5	4	5	5	5
55	1	1	3	2	1	1	2	3	5	5	5	5	5	5	5	4	5	5	4	3	3
56	1	2	2	1	1	2	4	3	1	4	4	4	4	4	4	4	4	4	4	4	4
57	1	1	5	2	1	3	2	3	5	5	5	4	5	5	5	4	5	4	3	3	4
58	2	1	5	2	3	1	4	1	5	5	5	4	4	5	5	4	4	4	4	4	4
59	1	1	3	2	1	2	2	3	5	5	5	5	5	5	5	4	5	5	5	4	5
60	1	2	3	1	1	2	4	3	5	5	4	5	5	5	4	4	5	2	4	4	4
61	1	1	2	2	1	3	2	3	5	4	4	4	3	4	4	4	5	4	5	4	4
62	1	1	3	2	1	3	4	2	5	5	5	4	5	5	5	5	5	3	5	4	5
63	1	1	5	2	1	3	1	3	5	4	5	4	5	5	3	4	5	5	4	3	3
64	5	1	4	2	4	1	4	1	5	4	5	4	5	5	5	5	5	5	5	5	5
65	3	1	5	1	1	5	4	1	2	5	5	5	5	5	5	5	5	5	5	5	5
66	1	2	3	1	1	2	3	3	5	5	5	5	5	5	5	4	5	4	3	3	4
67	1	1	3	2	1	3	4	3	3	4	4	4	5	5	5	4	5	4	5	4	5
68	3	1	2	2	1	2	4	2	5	5	5	4	4	4	5	4	4	4	4	4	4
69	1	1	2	1	1	2	1	3	5	4	4	3	5	4	4	3	3	4	2	2	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 3 dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan User Attitude dan User Involvement)

N O.	KARAKTERISTIK RESPONDEN									USER ATTITUDE						USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
70	3	1	2	1	1	5	4	3	5	4	4	4	5	4	4	4	3	3	3	3	3
71	2	2	3	2	1	1	4	3	5	5	5	4	4	5	5	5	5	5	5	5	5
72	1	2	3	2	1	1	4	3	5	4	5	4	5	4	4	4	5	4	3	3	4
73	1	2	4	1	2	1	3	3	5	5	5	5	5	5	5	4	5	5	3	3	3
74	2	1	3	2	1	2	4	2	2	4	4	4	4	5	4	4	4	3	3	4	4
75	1	1	3	2	1	2	1	3	1	4	4	4	4	5	5	4	3	4	4	4	4
76	2	2	3	1	1	3	4	3	5	4	5	4	5	5	4	4	4	3	3	3	3
77	2	1	5	1	1	1	4	3	5	5	4	4	5	5	5	5	5	4	4	4	4
78	1	1	3	1	1	1	4	1	5	4	3	4	4	4	4	4	4	4	4	4	4
79	2	1	2	1	1	1	3	3	5	5	5	5	5	5	5	5	4	5	5	5	5
80	1	1	4	1	1	2	4	1	2	5	5	5	5	5	5	5	5	5	5	5	5
81	1	1	3	2	2	1	4	3	5	5	5	5	5	5	5	5	5	5	5	5	5
82	1	1	3	2	1	5	2	2	5	3	4	3	4	4	4	3	3	4	4	4	4
83	3	1	5	1	1	1	4	3	5	4	4	3	5	5	5	5	5	5	5	5	5
84	1	1	3	2	1	5	4	3	5	5	5	4	5	5	4	5	4	3	3	4	4
85	1	1	3	2	1	1	3	2	1	4	5	5	4	5	5	5	5	5	5	5	5
86	1	2	5	2	1	3	1	3	5	5	5	5	5	5	5	4	4	3	3	4	4
87	1	1	2	2	1	1	2	3	5	5	5	3	5	5	5	5	5	5	5	5	5
88	2	2	3	1	1	5	3	3	5	5	5	5	5	5	5	5	5	5	5	5	5
89	3	1	3	2	1	3	4	3	5	5	5	5	5	5	5	5	5	5	5	5	5
90	1	2	5	1	1	2	1	3	1	4	4	4	5	5	5	4	4	4	4	5	5
91	1	1	3	2	1	2	3	3	5	4	4	4	4	5	5	4	4	4	4	4	4
92	3	1	3	2	1	2	3	2	5	4	4	4	4	4	4	4	4	4	4	4	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 4 dari 13)

**Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)**

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE					USER INVOLVEMENT						
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
93	1	2	2	2	1	3	1	3	1						4	2	4	2	2	2	
94	3	1	2	1	1	5	1	1	1						3	3	5	3	3	3	
95	1	1	3	1	1	1	2	2	5						4	5	5	3	2	3	
96	2	1	3	1	1	1	4	1	2						2	4	4	2	2	2	
97	2	1	3	1	1	2	4	3	5						4	4	4	4	4	4	
98	1	1	5	2	4	1	4	1	5						5	5	4	3	3	3	
99	3	1	3	2	3	1	4	2	1						5	5	5	3	3	5	
100	1	1	3	1	1	1	3	3	5						5	5	5	4	5	5	
101	2	1	3	1	3	1	4	3	1						5	5	5	5	5	5	
102	1	1	2	2	1	5	4	3	1						4	3	3	4	3	5	
103	1	1	3	2	2	1	4	3	5						3	3	3	3	3	3	
104	1	1	3	2	1	2	4	3	5						5	5	4	4	4	5	
105	2	1	3	2	1	3	4	2	5						4	4	4	3	4	4	
106	1	1	3	2	1	1	2	2	1						3	3	5	3	3	3	
107	1	1	2	1	1	3	3	3	5						4	3	5	3	3	3	
108	2	1	3	2	1	1	4	1	1						4	4	4	4	4	4	
109	1	1	2	1	1	5	2	3	5						4	4	3	3	3	3	
110	2	1	3	2	3	1	1	2	2	4	5	5	5	5	5	5	5	3	3	4	5
111	1	2	3	2	1	3	4	2	5	4	4	3	3	4	3	3	3	3	3	3	3
112	2	1	3	1	1	1	4	1	4	5	5	5	5	5	5	4	4	4	4	4	4
113	2	1	3	1	1	1	1	3	5	4	5	4	5	5	5	4	5	4	4	4	4
114	1	2	3	2	1	1	4	3	5	4	4	4	4	4	4	4	4	4	4	4	4
115	1	1	3	2	1	1	4	3	5	4	4	4	4	4	4	3	4	3	3	3	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 5 dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE					USER INVOLVEMENT						
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
116	1	1	3	1	1	2	4	3	5	4	4	3	4	4	4	5	5	5	4	5	4
117	2	1	5	1	1	1	4	2	5	5	5	5	5	5	5	5	5	5	5	5	5
118	1	2	3	2	1	1	1	3	1	3	4	4	4	4	4	3	3	3	3	3	3
119	2	1	4	2	1	5	4	3	5	5	5	5	5	5	5	5	5	5	5	5	5
120	1	1	2	2	1	3	2	2	5	4	4	3	4	4	3	4	4	4	4	4	4
121	1	1	4	1	2	2	4	1	1	5	5	5	5	5	5	4	5	5	2	2	5
122	2	1	3	2	1	2	3	3	5	4	2	3	3	4	4	4	4	4	3	3	1
123	1	1	3	2	1	1	2	2	5	4	4	5	5	5	5	4	4	4	4	4	4
124	2	2	3	2	1	3	4	3	5	4	4	4	4	4	4	4	4	4	4	4	4
125	3	1	2	2	1	3	4	2	5	4	4	4	4	4	4	4	4	4	4	4	4
126	1	1	3	2	1	1	3	1	1	4	4	4	4	4	4	4	5	4	4	4	4
127	2	1	5	2	1	3	4	3	5	5	5	5	5	5	5	4	5	4	3	3	3
128	1	2	3	2	1	1	2	1	1	5	5	5	5	5	5	5	5	5	5	5	5
129	3	2	3	2	1	1	4	3	1	5	5	5	5	5	5	5	5	5	5	5	5
130	3	2	3	2	1	2	4	3	5	5	5	3	4	4	4	5	5	5	5	3	4
131	1	1	5	2	1	3	4	1	4	3	1	1	4	4	4	2	2	2	2	2	2
132	2	1	3	2	1	2	4	3	5	5	5	4	5	5	5	5	5	4	5	5	4
133	1	2	3	2	1	2	2	2	5	4	5	4	4	4	4	2	4	4	2	3	4
134	2	1	2	1	1	3	4	2	5	5	5	4	4	4	5	4	4	4	4	4	4
135	1	1	2	1	1	3	3	1	3	4	3	4	5	5	5	5	5	4	4	5	5
136	3	1	2	2	1	2	4	1	1	5	5	4	5	5	3	5	5	3	4	4	4
137	3	1	3	2	1	1	4	3	5	4	3	3	3	3	3	4	4	4	4	4	4
138	2	1	5	2	1	1	4	3	5	3	4	3	3	4	4	4	4	3	3	3	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 6 dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE						USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
139	2	1	2	1	2	1	4	2	3	5	5	5	5	5	5	5	5	5	5	5	5
140	3	1	3	2	1	5	4	2	1	5	5	5	5	5	5	4	4	4	4	4	4
141	2	1	3	2	1	5	4	2	5	4	4	4	5	4	4	4	4	3	3	3	3
142	3	1	3	2	1	1	4	3	5	5	5	5	5	5	5	5	5	5	5	5	5
143	1	1	3	2	4	5	2	1	3	5	4	4	4	4	3	5	5	5	5	5	4
144	2	1	4	2	4	2	4	3	2	5	5	5	4	5	5	4	4	4	4	4	4
145	1	1	5	2	1	1	2	2	2	5	4	4	4	4	4	4	3	4	3	3	4
146	1	1	3	2	2	3	3	2	5	4	4	4	4	4	4	4	4	4	4	4	4
147	1	2	3	1	1	2	4	1	1	5	5	5	5	5	5	5	5	5	5	5	5
148	1	1	3	1	1	1	3	2	1	5	5	3	5	5	3	5	2	2	5	5	5
149	1	2	3	2	1	2	4	3	5	4	4	4	4	4	4	4	4	4	2	2	2
150	2	1	2	1	1	3	2	1	2	5	5	4	5	5	5	5	5	4	3	4	4
151	2	1	3	1	1	1	2	3	5	5	4	4	5	5	4	5	5	3	5	5	4
152	2	2	4	2	4	2	3	1	4	3	3	3	3	4	4	2	2	3	2	2	2
153	1	1	5	2	1	1	3	1	2	4	4	4	5	4	5	4	3	4	3	3	3
154	2	2	3	2	1	1	4	3	5	5	4	4	4	4	5	4	4	4	4	4	4
155	2	1	3	2	1	3	4	3	5	5	5	5	5	5	5	5	5	5	5	5	5
156	1	2	2	2	1	1	3	3	5	5	5	5	5	5	5	4	4	4	4	4	4
157	1	1	5	1	1	1	4	3	2	3	3	3	3	3	3	4	3	4	4	3	3
158	2	1	3	1	2	1	4	2	1	3	4	4	4	5	5	4	4	5	5	3	5
159	2	1	4	2	1	5	4	3	1	5	5	5	5	5	5	5	5	5	5	5	5
160	2	1	5	1	1	1	3	1	2	4	4	4	4	4	4	3	3	3	3	3	3
161	2	1	3	2	1	1	4	3	5	4	4	4	4	4	4	4	4	3	3	3	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 7 dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE						USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	PREKUJENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
162	3	1	3	1	1	2	4	1	4	5	4	2	5	5	5	5	5	3	5	5	
163	3	1	3	2	2	1	4	1	2	5	5	4	5	5	5	4	5	5	3	3	4
164	1	2	3	2	1	2	2	1	4	3	4	4	4	5	4	4	3	3	3	3	
165	2	1	3	1	4	5	4	2	5	5	5	4	5	5	4	4	4	4	3	3	
166	2	1	2	1	1	1	2	3	5	5	4	5	5	5	3	3	4	5	3	3	
167	2	1	3	1	1	1	4	3	5	5	5	5	5	5	4	4	5	4	4	4	
168	1	1	3	2	1	2	4	2	1	5	5	5	5	5	4	5	5	2	2	5	
169	1	1	3	2	1	2	2	3	1	5	5	5	5	5	4	5	5	2	2	5	
170	1	1	3	2	1	5	2	3	5	5	5	5	5	5	5	5	5	5	5	5	
171	2	1	3	2	1	1	4	1	1	4	4	4	4	5	4	4	4	4	4	4	
172	1	2	3	2	1	1	2	2	5	5	5	5	5	5	4	5	5	3	2	3	
173	1	2	2	2	1	2	3	3	1	4	4	4	4	4	4	4	4	4	4	4	
174	1	2	2	2	1	2	4	3	1	5	5	5	5	5	4	5	5	2	2	5	
175	2	2	3	2	1	1	4	3	5	4	4	4	4	4	3	4	3	3	3	3	
176	3	2	3	2	3	5	4	3	5	5	5	5	5	5	5	5	5	5	5	5	
177	2	2	3	2	1	2	4	3	1	4	4	4	4	4	4	4	4	4	4	4	
178	1	2	3	2	1	5	4	3	5	5	5	5	5	5	5	5	5	5	5	5	
179	2	2	3	2	1	2	4	1	1	5	5	5	5	5	4	5	5	5	5	5	
180	2	1	3	2	1	5	4	3	5	5	5	4	5	5	4	5	5	2	2	5	
181	2	1	3	2	1	1	4	3	5	4	4	4	4	4	4	4	3	3	3	3	
182	2	2	3	2	1	2	4	3	1	5	5	5	5	5	4	4	4	4	4	4	
183	2	1	3	2	1	1	3	3	1	4	4	4	4	5	4	5	5	2	2	5	
184	3	2	4	2	2	1	4	3	1	5	5	5	5	5	5	5	5	5	5	5	

Baris tabel dilanjutkan ke halaman berikutnya (halaman 8 dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE						USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
185	1	1	3	2	1	1	3	2	1						3	3	5	3	3	3	
186	2	2	4	2	2	1	4	3	1						5	5	5	5	5	5	
187	1	1	3	2	1	5	4	3	5						5	5	5	5	5	5	
188	2	1	3	2	1	1	4	3	5						4	4	4	4	4	4	
189	1	2	2	2	1	1	2	2	1						3	3	5	3	3	3	
190	2	1	4	2	2	1	4	3	1						5	5	5	5	5	5	
191	2	1	3	2	1	5	3	3	5						5	5	5	5	5	5	
192	1	1	3	2	1	3	4	3	5						4	5	4	3	3	3	
193	2	1	3	1	1	2	4	3	1						4	4	4	3	3	3	
194	1	2	3	2	1	3	4	3	5						4	5	4	3	3	3	
195	1	2	3	2	1	1	2	3	1						3	3	5	3	3	3	
196	2	2	3	1	1	4	2	3	1						5	5	5	5	5	5	
197	2	2	4	1	1	3	2	3	1						5	5	5	3	3	5	
198	1	1	3	2	1	1	4	3	5						4	4	4	4	4	4	
199	3	2	4	2	3	4	4	2	1						5	5	5	3	3	5	
200	1	1	3	2	1	5	4	3	5						5	5	5	5	5	5	
201	1	2	4	2	1	1	2	3	1						4	3	3	4	3	5	
202	2	1	3	2	1	1	4	3	5	4	4	4	4	4	4	4	4	4	4	4	
203	1	1	2	2	1	2	2	3	1	4	5	5	4	4	5	4	4	5	2	3	4
204	2	1	3	2	1	2	4	3	1	4	4	4	4	4	5	4	4	4	4	4	4
205	1	2	3	2	1	3	4	3	5	4	4	4	4	4	4	4	4	4	4	4	4
206	2	1	3	2	1	1	4	3	5	5	5	5	5	5	5	5	5	5	5	5	5
207	2	1	4	2	2	3	4	2	5	5	5	5	5	5	5	5	5	5	5	5	5

Baris tabel dilanjutkan ke halaman berikutnya (halaman 9 dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan User Attitude dan User Involvement)

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE					USER INVOLVEMENT						
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
208	1	2	3	2	1	1	3	2	5	5	5	4	4	4	4	3	4	4	3	3	3
209	1	1	3	2	1	2	2	3	1	4	4	3	4	4	4	4	4	4	3	3	3
210	2	2	3	1	1	1	4	1	1	4	4	4	5	5	4	4	5	5	4	4	4
211	2	2	2	2	1	3	4	1	5	5	5	5	5	5	5	5	5	5	5	5	5
212	1	2	3	2	1	1	2	1	1	5	5	5	5	5	5	5	5	5	5	5	5
213	1	2	4	2	1	1	4	2	5	4	4	4	4	4	4	4	4	5	3	4	4
214	1	1	4	2	1	2	4	2	5	4	5	5	4	4	5	4	4	5	2	3	4
215	2	2	3	2	1	1	4	3	5	4	4	4	4	4	4	4	4	4	4	4	4
216	1	2	3	1	1	1	3	3	1	5	5	5	5	5	5	4	4	4	4	4	4
217	1	1	3	1	4	1	3	3	5	4	4	4	4	4	4	3	3	3	3	3	3
218	4	1	4	2	4	2	4	2	5	4	4	4	5	4	4	4	4	4	3	3	3
219	2	1	3	2	1	2	4	3	5	5	5	4	5	5	5	4	5	5	5	5	5
220	3	1	3	2	4	3	4	1	3	4	4	3	4	5	4	3	3	3	2	3	3
221	1	1	1	1	1	3	2	3	5	4	4	4	4	4	4	4	4	4	4	4	4
222	2	1	3	2	1	2	2	3	1	3	4	3	5	4	4	4	4	4	3	3	3
223	1	2	3	1	1	2	4	3	5	5	5	5	5	5	5	4	5	4	4	4	4
224	3	2	3	2	1	1	4	2	1	3	3	3	4	5	4	3	3	3	3	3	3
225	4	1	4	2	2	1	4	1	4	4	4	4	4	4	4	4	4	4	4	4	4
226	2	1	2	2	1	2	4	2	5	4	4	3	5	5	5	4	4	4	4	4	4
227	1	1	3	1	1	1	2	2	1	4	3	4	4	3	4	3	3	4	4	3	3
228	3	1	2	2	4	2	4	3	1	5	3	4	5	5	5	4	3	3	3	3	3
229	3	1	3	2	1	3	4	1	3	4	4	3	5	5	4	4	5	4	3	4	4
230	1	2	3	2	3	1	2	3	1	4	4	3	3	4	4	3	3	3	3	3	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 10 dari 13)



Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE						USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
231	1	1	3	1	1	5	2	1	2	5	5	1	5	5	5	5	5	4	5	5	5
232	2	2	3	2	1	5	3	3	1	5	5	4	5	5	3	5	5	3	4	4	4
233	2	1	3	2	1	5	2	2	5	4	3	3	3	3	4	4	4	4	4	4	4
234	2	1	3	2	1	5	4	2	2	3	4	3	3	4	4	4	4	3	3	3	3
235	1	2	3	2	1	5	3	3	1	5	5	5	5	5	5	5	5	5	5	5	5
236	2	2	3	2	1	2	4	2	1	5	5	5	5	5	5	4	4	4	4	4	4
237	2	2	2	2	1	5	4	3	5	4	4	4	5	4	4	4	4	3	3	3	3
238	1	2	3	2	1	5	2	2	5	5	5	5	5	5	5	5	5	5	5	5	5
239	1	2	3	2	1	5	3	3	5	5	4	4	4	4	3	5	5	5	5	5	4
240	1	1	2	2	1	1	2	3	1	4	5	4	4	5	4	4	4	4	3	4	4
241	1	2	3	2	1	5	3	3	5	4	4	4	5	5	5	3	3	5	3	3	3
242	2	2	3	2	1	5	4	1	1	4	4	4	4	4	4	4	3	5	3	3	3
243	2	1	1	2	1	2	4	1	1	4	4	4	4	5	4	4	4	4	4	4	4
244	2	2	4	2	2	5	4	3	2	5	5	4	5	5	5	4	4	3	3	3	3
245	1	1	3	2	1	5	3	3	5	5	5	5	5	5	5	5	5	5	5	5	5
246	3	2	3	2	1	5	4	1	2	5	5	5	5	5	5	5	5	5	5	5	5
247	2	1	3	2	1	5	2	3	1	5	5	3	5	5	3	5	2	2	5	5	5
248	2	2	3	2	1	5	4	2	5	4	4	4	4	4	4	4	4	4	2	2	2
249	0	1	3	2	1	2	1	3	1	5	5	5	5	5	5	4	4	4	3	3	4
250	2	1	3	2	1	2	4	0	0	4	5	5	4	4	5	4	4	5	2	3	4
251	1	1	0	2	1	5	3	3	5	5	5	5	5	5	5	5	5	5	5	5	5
252	1	2	0	2	1	1	4	2	1	5	5	5	5	5	5	4	3	5	5	5	5
253	2	2	0	2	1	1	4	3	5	4	4	4	4	4	4	4	4	4	4	4	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 11, dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE					USER INVOLVEMENT						
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
254	2	2	0	2	1	2	4	3	1	4	5	5	4	4	5	4	4	5	2	3	4
255	1	2	0	1	1	2	4	3	1	4	4	4	4	4	0	4	4	4	4	4	4
256	1	2	0	1	1	1	2	2	1	5	5	5	5	5	5	4	3	5	5	5	5
257	1	2	3	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
258	1	2	0	1	1	2	3	3	1	5	5	4	5	5	5	3	4	4	3	3	3
259	2	2	3	2	1	2	4	2	0	4	4	4	4	4	4	4	4	4	4	3	3
260	1	1	2	1	0	1	3	2	4	4	4	4	4	4	4	4	4	4	4	4	4
261	0	2	0	1	0	2	4	0	0	5	5	5	5	5	5	5	0	5	5	5	5
262	1	2	2	1	1	1	3	2	5	0	0	0	0	0	0	0	0	0	0	0	0
263	2	2	1	2	1	3	4	1	0	4	4	3	4	4	3	3	4	3	4	4	3
264	2	2	3	2	1	1	3	2	5	4	4	4	4	4	4	4	4	4	4	4	4
265	0	1	3	2	0	1	4	2	2	5	5	5	5	5	5	5	5	5	5	5	5
266	1	1	3	2	1	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0
267	1	1	2	2	1	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0
268	3	2	3	2	1	4	4	0	0	5	5	5	5	5	5	5	5	5	5	5	5
269	0	2	3	2	0	0	4	0	0	5	5	5	5	5	5	5	5	5	5	5	5
270	1	2	1	1	1	5	2	3	0	4	4	4	4	4	4	0	0	0	0	0	0
271	3	1	3	2	1	3	1	1	1	4	4	4	4	4	4	4	4	4	4	4	4
272	2	2	4	2	4	2	4	0	0	5	5	5	5	5	4	4	4	4	4	4	4
273	3	1	3	2	1	1	4	1	5	4	4	4	4	4	4	4	4	4	4	4	4
274	2	2	3	2	1	2	4	0	0	4	4	3	4	4	4	5	5	5	4	5	4
275	1	1	3	2	1	0	0	0	0	4	4	4	4	4	4	4	3	3	3	3	4
276	1	1	3	2	0	1	2	0	0	4	4	4	4	4	4	0	0	0	0	0	0

Baris tabel dilanjutkan ke halaman berikutnya (halaman 12 dari 13)

Lampiran 2A – Tabulasi Data (Demografi Responden dan *User Attitude* dan *User Involvement*)

NO.	KARAKTERISTIK RESPONDEN									USER ATTITUDE						USER INVOLVEMENT					
	UMUR	JENIS KELAMIN	LATAR BELAKANG PENDIDIKAN	LATAR BELAKANG KOMPUTER	JABATAN	JENIS USAHA	PENGALAMAN KERJA PAKAI SIA	INTENSITAS PAKAI SIA DALAM SEHARI	FREKUENSI PENGGUNAAN SIA	INTENTION TO USE 1	INTENTION TO USE 2	SELF-EFFICACY 1	USER RESPONSE 1	USER PERCEPTION 1	USER PERCEPTION 2	FEEDBACK 1	FEEDBACK 2	FEEDBACK 3	PARTICIPATION 1	PARTICIPATION 2	PARTICIPATION 3
277	2	1	2	2	3	1	0	0	0						0	0	0	0	0	0	0
278	2	1	3	1	1	1	4	1	1						4	4	4	4	4	4	4
279	3	1	3	1	3	4	4	1	1						3	3	4	2	0	2	
280	1	2	0	2	1	1	3	0	0						4	4	4	4	4	4	4
281	1	2	1	2	1	5	2	0	0						4	4	5	5	5	5	5
282	2	2	3	2	1	5	4	3	5						4	4	5	5	5	5	5
283	1	2	2	1	1	3	4	3	5						0	0	0	0	0	0	0

Baris tabel dilanjutkan ke halaman berikutnya (halaman 13 dari 13)

**Lampiran 2B – Tabulasi Data (User Expectation, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)**

NO.	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
1	5	5	5	5	5	5							4	5	5	5	5	5
2	5	5	3	3	3	4							4	4	5	4	4	4
3	4	4	4	4	3	3							3	4	3	3	4	4
4	5	5	5	5	5	5							3	4	5	5	3	4
5	5	4	4	4	3	3							4	4	5	5	4	4
6	3	3	3	3	3	3							3	3	3	3	3	3
7	5	5	4	4	3	3							4	4	4	4	5	4
8	4	4	4	4	4	4							4	4	4	4	3	3
9	4	4	4	4	3	4							5	5	5	4	4	3
10	3	4	3	4	3	3							4	4	4	4	4	4
11	4	4	4	4	3	3							4	4	4	4	4	4
12	3	4	3	3	3	3							4	4	4	5	4	3
13	4	4	4	4	4	4							4	4	4	4	4	4
14	3	3	3	3	3	3							3	3	3	3	3	3
15	5	4	3	4	3	4							5	5	5	4	5	4
16	4	5	5	5	3	3							4	5	5	5	5	5
17	5	4	4	4	5	5							4	4	4	5	5	5
18	5	5	5	5	5	5							3	5	5	4	5	5
19	4	3	3	4	3	3							4	4	3	3	3	3
20	4	4	4	4	4	4							4	4	3	3	3	3
21	4	4	4	4	4	4							4	4	3	4	4	4
22	3	4	3	3	3	3							4	4	4	4	4	4
23	4	4	4	4	4	4							3	3	3	3	3	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 1 dari 13)

Lampiran 2B – Tabulasi Data (*User Expectation*, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)

NO.	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
24	5	4	4	4	3	3							4	5	5	5	5	5
25	4	3	3	3	3	3							3	3	3	3	3	3
26	5	5	4	4	4	4							4	5	5	5	5	4
27	5	5	5	5	5	5							5	5	5	5	5	5
28	5	5	4	5	4	3							4	4	4	4	4	4
29	4	5	5	5	4	4							4	4	4	4	4	3
30	3	3	4	4	4	4							3	4	4	3	3	3
31	5	5	5	5	5	5							4	5	5	5	5	5
32	3	3	3	3	3	3							3	3	3	3	3	3
33	5	3	4	4	3	4							4	3	4	3	3	3
34	4	4	4	4	4	4							5	4	4	4	4	4
35	4	5	4	5	4	5							5	5	5	5	5	4
36	4	5	3	3	4	4							5	5	5	5	5	5
37	4	3	4	4	3	3							3	3	4	3	3	4
38	4	4	3	3	3	3							4	4	4	4	4	4
39	5	5	4	5	4	4							5	5	5	5	5	4
40	4	4	4	4	4	4							4	5	5	5	4	4
41	4	2	4	4	2	2							4	4	4	4	5	4
42	4	3	4	4	4	4							4	4	4	4	4	4
43	5	5	5	3	5	5							5	4	5	4	5	5
44	3	3	3	4	2	3	3	3	3	4	4	3	4	4	4	4	4	4
45	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5
46	4	4	3	3	3	3	4	3	3	3	3	3	3	3	3	3	3	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 2 dari 13)

Lampiran 2B – Tabulasi Data (*User Expectation*, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)

NO.	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
47	3	4	3	3	1	1	5	4	5	5	5	3	5	4	4	4	4	4
48	3	3	3	3	3	3	4	4	4	4	4	4	4	4	4	4	4	4
49	4	4	3	3	3	3	4	2	5	5	3	4	3	4	4	4	3	3
50	4	4	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4
51	4	5	5	5	3	3	5	5	5	5	5	3	3	4	4	4	4	3
52	3	3	4	4	4	4	3	4	3	5	3	3	3	4	4	3	4	4
53	5	5	5	5	5	5	4	5	5	5	5	5	5	5	5	5	5	5
54	4	4	4	3	3	3	4	4	5	5	4	4	4	4	4	3	3	3
55	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4
56	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
57	5	5	5	4	3	3	5	5	5	5	5	5	4	5	5	5	5	5
58	3	3	2	2	1	3	3	3	3	3	2	3	3	3	3	3	3	3
59	4	3	4	4	3	3	4	4	4	5	4	4	4	4	4	3	4	4
60	4	4	4	4	5	4	4	4	5	4	5	3	5	5	4	2	4	2
61	3	3	4	4	3	2	3	3	3	5	4	3	2	3	3	3	2	3
62	5	5	4	4	4	4	4	4	5	5	5	5	5	5	5	5	5	5
63	5	5	5	5	5	5	4	2	4	4	4	4	4	4	5	5	5	5
64	4	4	4	4	4	4	4	5	5	5	4	5	5	5	5	5	5	5
65	5	4	5	5	3	3	4	4	4	3	3	5	4	4	4	4	4	4
66	3	3	3	3	3	3	4	4	5	5	4	5	3	4	4	4	4	4
67	5	5	5	5	4	5	4	4	5	4	4	4	4	4	4	4	5	4
68	4	3	4	4	2	3	3	4	4	4	4	4	3	3	3	4	3	3
69	4	3	3	3	3	3	3	4	4	5	5	3	4	4	4	3	3	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 3 dari 13)

Lampiran 2B – Tabulasi Data (*User Expectation, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial*)

NO.	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
70	4	4	4	4	4	4							4	4	5	5	5	5
71	5	5	5	5	4	4							5	5	5	5	5	5
72	4	4	3	3	3	3							4	4	4	4	4	4
73	4	4	4	4	4	4							4	4	4	4	3	4
74	4	4	4	4	4	4							4	4	4	4	4	4
75	5	4	5	4	4	5							5	5	5	5	5	5
76	4	5	4	4	3	3							4	4	4	4	4	4
77	4	3	1	1	2	2							5	4	3	3	3	4
78	4	3	3	3	3	3							3	4	4	4	4	4
79	5	4	4	4	5	5							4	5	5	5	5	5
80	5	5	5	5	5	5							5	5	5	5	5	5
81	5	3	5	4	4	4							4	5	5	4	4	4
82	5	5	4	4	4	4							3	3	4	4	4	4
83	2	2	3	3	2	2							3	3	3	3	3	4
84	5	4	4	4	3	3							3	4	4	4	4	4
85	4	4	5	5	3	4							3	4	4	4	3	3
86	4	4	4	4	3	3							3	4	4	4	3	3
87	4	4	4	4	3	4							2	3	3	3	3	3
88	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
89	5	5	5	5	4	4	3	3	4	5	5	5	5	5	5	5	5	5
90	5	4	4	4	4	4	4	4	4	5	4	4	4	4	4	4	4	4
91	4	4	4	3	4	4	4	4	5	5	4	4	4	4	4	4	4	4
92	4	4	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 4 dari 13)

Lampiran 2B – Tabulasi Data (*User Expectation, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial*)

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
93	5	5	5	5	3	3							4	4	4	4	4	4
94	3	3	4	5	4	4							3	3	3	4	5	5
95	5	5	5	5	5	5							5	5	5	5	5	5
96	4	4	3	3	2	2							3	3	4	3	3	3
97	4	4	4	4	4	4							4	4	4	4	4	4
98	5	5	5	5	4	3							5	4	5	5	5	5
99	5	4	4	5	3	3							3	4	4	3	3	3
100	4	4	3	3	5	5							4	5	4	5	4	5
101	5	5	5	5	5	5							5	5	5	5	5	5
102	4	4	4	4	3	3	3	4	4	5	4		4	4	4	4	4	3
103	3	3	3	3	3	3	5	5	5	5	5		4	4	4	4	4	4
104	4	4	4	4	3	4	5	5	5	5	4		3	4	4	4	4	4
105	4	3	3	3	3	3	4	4	4	5			3	4	4	4	4	4
106	5	5	5	4	4	5	4	4	4	4			5	5	5	4	5	5
107	4	3	3	4	3	3	3						3	4	4	3	4	4
108	5	4	4	4	4	4	4						4	4	4	4	4	4
109	5	5	5	5	4	4	3	5	5	3	5		3	4	5	5	5	5
110	5	5	4	4	3	3	4	4	5	4	4		5	4	4	5	5	5
111	4	4	4	3	3	3	3	3	3	3	2		3	3	3	4	3	3
112	4	4	4	4	4	4	5	4	5	4	4	5	3	4	4	4	4	4
113	4	3	4	5	3	3	4	3	4	5	5	4	3	4	4	4	4	4
114	5	5	5	5	5	5	3	3	4	4	4	4	5	4	4	4	4	4
115	4	3	3	3	3	3	3	3	4	4	4	4	4	4	4	4	4	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 5 dari 13)



**Lampiran 2B – Tabulasi Data (User Expectation, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)**

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
116	4	3	3	3	3	3							3	3	3	4	3	3
117	5	3	3	4	3	3							4	5	5	4	5	5
118	3	3	3	3	3	3							4	4	4	4	4	4
119	5	5	3	3	1	1							5	5	5	5	5	5
120	5	5	5	5	5	5							5	5	5	5	5	5
121	3	3	4	4	3	3							4	4	5	4	4	4
122	5	3	3	3	3	3							4	4	4	4	4	4
123	4	5	3	4	4	4							4	4	4	4	4	4
124	4	4	4	4	4	4							4	4	4	4	4	4
125	4	4	4	4	4	4							4	4	4	4	4	4
126	4	4	4	4	3	3							3	3	4	4	4	3
127	4	5	4	4	3	3							4	4	4	4	4	4
128	5	5	5	5	4	5							5	5	5	5	5	5
129	5	5	5	5	5	5							5	5	5	5	5	5
130	5	3	4	4	4	4							4	4	4	3	3	3
131	2	2	2	2	2	2							2	2	2	2	2	2
132	4	5	4	3	4	4							3	4	4	4	4	4
133	4	3	4	4	3	4							4	3	3	3	3	2
134	4	3	3	3	3	4							3	3	4	4	4	4
135	5	4	5	5	3	3							2	3	3	3	3	4
136	4	3	4	4	4	4	3	3	4	4	4	4	3	4	4	4	4	4
137	4	4	4	4	3	4	3	3	3	4	3	3	4	4	4	4	4	4
138	4	4	4	4	3	3	3	3	3	3	3	3	3	4	4	4	4	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 6 dari 13)

**Lampiran 2B – Tabulasi Data (User Expectation, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)**

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
139	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
140	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
141	4	4	3	3	3	3	4	4	4	4	4	4	3	4	4	3	4	3
142	3	4	4	4	4	4	5	5	4	5	5	5	3	4	3	3	3	3
143	3	3	4	4	4	4	3	5	4	4	4	5	3	4	4	4	4	4
144	3	3	4	3	5	5	5	4	4	3	4	4	4	4	4	4	4	4
145	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
146	5	5	4	5	4	4	4	4	4	5	5	4	4	4	3	4	4	4
147	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
148	3	3	4	2	4	4	4	4	5	5	5	5	5	5	5	4	5	5
149	3	2	3	4	3	2	4	2	4	4	4	4	4	4	4	4	4	4
150	4	4	4	4	4	4	4	4	5	4	4	4	4	5	5	4	4	4
151	5	4	4	5	4	4	4	3	5	3	4	5	4	4	4	4	4	5
152	3	3	3	3	3	3	3	3	3	1	3	4	3	3	3	3	3	3
153	3	3	3	3	3	3	4	4	4	4	4	4	4	4	4	4	4	4
154	4	4	4	4	2	3	3	4	4	4	4	4	4	4	4	4	4	4
155	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
156	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
157	4	3	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3
158	4	4	5	4	3	4	4	4	5	5	5	5	4	4	5	4	5	4
159	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
160	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
161	4	3	3	4	3	4	4	4	4	4	4	4	3	3	4	2	3	3

Baris tabel dilanjutkan ke halaman berikutnya (halaman 7 dari 13)

Lampiran 2B – Tabulasi Data (*User Expectation*, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
162	4	4	4	3	2	3							3	4	4	3	3	3
163	4	4	3	4	3	3							3	4	4	3	3	4
164	4	4	4	4	4	4							4	4	4	4	4	4
165	4	2	4	4	3	3	2	4	4	4	2	4	3	4	3	3	4	4
166	3	5	3	4	3	4	4	3	5	5	5	5	4	5	4	5	5	5
167	5	5	5	5	5	5							3	5	4	5	4	5
168	3	3	4	4	3	3							4	4	5	4	4	4
169	3	3	4	4	3	3							4	4	5	4	4	4
170	5	5	3	3	1	1	4	2	5	5	5	5	5	5	5	5	5	5
171	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
172	5	5	5	5	5	5	5	5	5	4	5	5	5	5	5	5	5	5
173	4	4	4	4	4	4	4	4	4	4	5	5	4	4	4	4	4	4
174	3	3	4	4	3	3							4	4	5	4	4	4
175	4	3	3	3	3	3							4	4	4	4	4	4
176	5	5	3	3	1	1							5	5	5	5	5	5
177	4	4	4	4	4	4							4	4	4	4	4	4
178	5	5	3	3	1	1	4	2	5	5	5	5	5	5	5	5	5	5
179	3	3	4	4	3	3	2	3	4	4	4	5	4	4	5	4	4	4
180	5	5	5	5	4	4	3	5	5	3	5	3	3	4	5	5	5	5
181	4	4	4	4	3	3	4	4	4	4	4	4	4	4	4	4	4	4
182	3	3	4	4	3	3	2	3	4	4	4	3	4	4	5	4	4	4
183	4	4	4	4	3	3	3	4	4	5	4	4	4	4	4	4	4	3
184	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5

Baris tabel dilanjutkan ke halaman berikutnya (halaman 8 dari 13)

**Lampiran 2B – Tabulasi Data (User Expectation, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)**

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
185	5	5	5	4	4	5							5	5	5	4	5	5
186	5	5	5	5	5	5							5	5	5	5	5	5
187	5	5	3	3	1	1							5	5	5	5	5	5
188	4	4	4	4	3	3							4	4	4	4	4	4
189	5	5	5	4	4	5							5	5	5	4	5	5
190	5	5	5	5	5	5							5	5	5	5	5	5
191	5	5	3	3	1	1							5	5	5	5	5	5
192	4	5	4	4	3	3							4	4	4	4	4	4
193	5	4	4	4	4	4							3	4	4	4	4	4
194	4	5	4	4	3	3							4	4	4	4	4	4
195	5	5	5	4	4	5							5	5	5	4	5	5
196	5	5	5	5	5	5							5	5	5	5	5	5
197	5	4	4	5	3	3							3	4	4	3	3	3
198	4	4	4	4	3	3							4	4	4	4	4	4
199	5	4	4	5	3	3							3	4	4	3	3	3
200	5	5	3	3	1	1							5	5	5	5	5	5
201	4	4	4	4	3	3							4	4	4	4	4	3
202	4	4	4	4	3	3							4	4	4	4	4	4
203	5	4	4	4	3	3							4	4	4	2	2	3
204	4	4	4	4	4	4							4	4	4	4	4	4
205	4	4	4	4	4	4							4	4	4	4	4	4
206	4	4	4	4	4	4							4	4	4	4	4	4
207	5	3	4	5	3	3							4	4	4	4	4	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 9 dari 13)

Lampiran 2B – Tabulasi Data (*User Expectation*, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
208	5	3	4	4	3	3							3	4	5	3	4	4
209	5	4	4	4	4	4							3	4	4	4	4	4
210	4	4	4	4	4	4							4	5	4	4	4	4
211	5	4	4	5	4	5							5	5	5	5	5	5
212	5	5	5	5	5	5							5	5	5	5	5	5
213	5	4	3	3	4	4							3	4	4	5	5	4
214	5	4	4	4	3	3							4	4	4	2	2	3
215	3	3	3	3	3	3							4	4	4	4	4	4
216	5	5	5	5	5	5							4	5	5	5	5	5
217	4	4	3	3	3	3							4	4	4	4	4	4
218	5	4	3	3	4	3							4	4	4	3	4	4
219	4	4	5	5	5	5							4	5	5	4	5	5
220	5	4	4	3	4	4							3	4	4	3	4	3
221	4	4	3	2	4	3							4	4	4	4	4	4
222	4	4	4	4	3	3							3	4	4	4	4	4
223	4	4	4	4	3	3							3	4	4	4	4	4
224	3	3	3	3	3	3							3	3	3	3	3	3
225	4	4	4	4	4	4							4	4	4	4	4	4
226	4	4	4	4	4	4							5	4	4	3	3	4
227	4	3	4	4	2	3							3	4	4	4	4	4
228	5	5	5	4	5	5							4	4	4	4	4	4
229	5	4	4	4	4	4							4	5	5	5	5	5
230	5	3	4	4	3	3							3	4	4	4	5	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 10 dari 13)

**Lampiran 2B – Tabulasi Data (User Expectation, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)**

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
231	2	4	1	1	2	4	5	5	5	5	5	4	5	5	5	5	5	5
232	4	3	4	4	4	4	3	3	4	4	4	3	4	4	4	4	4	4
233	4	4	4	4	3	4	3	3	3	3	3	4	4	4	4	4	4	4
234	4	4	4	4	3	3	3	3	3	3	3	3	4	4	4	4	4	4
235	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
236	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
237	4	4	3	3	3	3	3	3	4	4	4	3	4	4	3	4	4	3
238	3	4	4	4	4	4	3	3	5	5	5	3	4	3	3	3	3	3
239	3	3	4	4	4	4	3	5	4	4	4	3	4	4	4	4	4	4
240	4	3	3	3	3	3	4	4	4	5	4	3	4	4	4	4	4	4
241	5	5	5	4	4	5	4	4	5	4	4	5	5	5	4	5	5	5
242	4	3	3	4	3	3	3	4	3	4	4	3	4	4	3	4	4	4
243	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
244	5	5	5	5	4	4	3	5	3	5	3	3	4	5	5	5	5	5
245	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
246	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
247	3	3	4	2	4	4	4	4	5	5	5	5	5	5	4	5	5	5
248	3	2	3	4	3	2	4	2	4	4	4	4	4	4	4	4	4	4
249	5	5	4	4	3	3	4	4	5	5	5	5	5	5	5	5	4	4
250	5	4	4	4	3	3	4	3	4	5	4	5	5	5	5	4	4	4
251	5	5	3	3	1	1	4	2	5	5	5	5	5	5	5	5	5	5
252	4	3	4	4	4	3	3	3	3	3	3	0	0	0	0	0	0	0
253	4	4	4	4	3	3	4	4	4	4	4	4	4	4	4	4	4	4

Baris tabel dilanjutkan ke halaman berikutnya (halaman 11 dari 13)

Lampiran 2B – Tabulasi Data (*User Expectation*, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
254	5	4	4	4	3	3							4	4	4	2	2	3
255	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
256	4	3	4	4	4	3	3	3	3	3	3	3	0	0	0	0	0	0
257	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
258	4	3	3	4	4	4	4	3	4	4	4	4	4	4	4	4	4	3
259	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
260	4	4	4	4	0	0							3	3	3	4	3	4
261	4	4	4	0	4	4							5	5	5	5	5	5
262	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
263	4	3	0	4	4	4	3	3	4	4	4	3	4	4	3	4	4	4
264	4	4	4	4	4	4	4	4	4	4	4	4	0	0	0	0	0	0
265	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
266	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
267	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
268	5	5	5	5	5	5							5	5	5	5	5	5
269	5	5	5	5	5	5							5	5	0	0	5	5
270	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
271	4	4	3	2	0	3	4	3	4	4	4	4	4	4	4	4	4	4
272	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
273	4	4	4	4	2	2	4	4	4	4	4	4	4	4	4	4	4	4
274	4	3	3	3	3	3	3	4	4	5	5	5	3	3	3	4	3	3
275	4	4	4	5	4	3	3	3	3	4	4	3	0	0	0	0	0	0
276	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Baris tabel dilanjutkan ke halaman berikutnya (halaman 12 dari 13)

**Lampiran 2B – Tabulasi Data (*User Expectation*, Persepsi Efektivitas Penerapan SIA dan Efektivitas Penerapan Kinerja Manajerial)**

NO	USER EXPECTATION						ESIA						EKM					
	MEET EXPECTATION 1	MEET EXPECTATION 2	SUPPORT MIS 1	SUPPORT MIS 2	QUALITY OF TRAINING 1	QUALITY OF TRAINING 2	USER SATISFACTION 1	USER SATISFACTION 2	PERFORMANCE IMPROVEMENT 1	SYSTEM USAGE 1	QUALITY OF INFORMATION 1	QUALITY OF INFORMATION 2	TECHNICAL COMPETENCY 1	TECHNICAL COMPETENCY 2	CONCEPTUAL COMPETENCY 1	CONCEPTUAL COMPETENCY 2	MANAJERIAL COMPETENCY 1	MANAJERIAL COMPETENCY 2
277	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
278	5	5	4	4	4	4	0	0	0	0	0	0	0	0	0	0	0	0
279	4	4	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	3
280	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
281	4	4	4	4	4	4	3	3	4	5	5	5	3	4	4	4	4	4
282	4	4	0	4	4	4	3	3	4	5	5	3	4	4	4	4	4	4
283	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Baris tabel dilanjutkan ke halaman berikutnya (halaman 13 dari 13)



### Lampiran 3 – Karakteristik (Demografi) Responden

(halaman 1 dari 3)

#### Umur

	Frequency	Percent	Valid Percent	Cumulative Percent
Tidak isi	4	1.4	1.4	1.4
<= 30	131	46.3	46.3	47.7
31-40	110	38.9	38.9	86.6
Valid 41-50	33	11.7	11.7	98.2
51-60	4	1.4	1.4	99.6
61-70	1	.4	.4	100.0
Total	283	100.0	100.0	

#### Jenis Kelamin Responden

	Frequency	Percent	Valid Percent	Cumulative Percent
P	175	61.8	61.8	61.8
Valid W	108	38.2	38.2	100.0
Total	283	100.0	100.0	

#### Latar Belakang Pendidikan

	Frequency	Percent	Valid Percent	Cumulative Percent
Tidak isi	9	3.2	3.2	3.2
SMK	8	2.8	2.8	6.0
Diploma	44	15.5	15.5	21.6
Valid S1	180	63.6	63.6	85.2
S2	23	8.1	8.1	93.3
Lainnya	19	6.7	6.7	100.0
Total	283	100.0	100.0	

### LAMPIRAN 3 – Karakteristik (Demografi) Responden

(halaman 2 dari 3)

#### Latar belakang Pendidikan Komputer Responden

	Frequency	Percent	Valid Percent	Cumulative Percent
K	78	27.6	27.6	27.6
Valid NK	205	72.4	72.4	100.0
Total	283	100.0	100.0	

#### Jabatan

	Frequency	Percent	Valid Percent	Cumulative Percent
Tidak isi	5	1.8	1.8	1.8
Valid FIN, ACC, ADM, TAX	235	83.0	83.0	84.8
Direktur	15	5.3	5.3	90.1
Owner	12	4.2	4.2	94.3
Lainnya	16	5.7	5.7	100.0
Total	283	100.0	100.0	

#### Jenis Usaha

	Frequency	Percent	Valid Percent	Cumulative Percent
Tidak isi	3	1.1	1.1	1.1
Valid Dagang	113	39.9	39.9	41.0
Jasa	71	25.1	25.1	66.1
Manufaktur	46	16.3	16.3	82.3
Gabungan	4	1.4	1.4	83.7
Lainnya	46	16.3	16.3	100.0
Total	283	100.0	100.0	

### LAMPIRAN 3 – Karakteristik (Demografi) Responden

(halaman 3 dari 3)

#### Pengalaman Kerja Pakai SIA

	Frequency	Percent	Valid Percent	Cumulative Percent
< 1 TAHUN	14	4.9	4.9	4.9
> 1 - 2 TAHUN	50	17.7	17.7	22.6
> 2 - 4 TAHUN	48	17.0	17.0	39.6
> 4 TAHUN	168	59.4	59.4	98.9
KOSONG	3	1.1	1.1	100.0
Total	283	100.0	100.0	

#### Intensitas Responden dalam penggunaan Sistem Informasi Akuntansi (SIA)

dalam satu hari yang berhubungan dengan pekerjaan Responden

	Frequency	Percent	Valid Percent	Cumulative Percent
1 - 3 JAM / HARI	50	17.7	17.7	17.7
> 3 - 5 JAM / HARI	64	22.6	22.6	40.3
> 5 JAM / HARI	155	54.8	54.8	95.1
KOSONG	14	4.9	4.9	100.0
Total	283	100.0	100.0	

#### Frekuensi Penggunaan Sistem

	Frequency	Percent	Valid Percent	Cumulative Percent
Tidak isi	17	6.0	6.0	6.0
1 KALI DALAM SEHARI	81	28.6	28.6	34.6
1 - 2 KALI DALAM SEMINGGU	21	7.4	7.4	42.0
1 - 2 KALI DALAM SETENGAH BULAN	7	2.5	2.5	44.5
1 - 2 KALI DALAM SEBULAN	10	3.5	3.5	48.1
BEBERAPA KALI DALAM SEHARI	147	51.9	51.9	100.0
Total	283	100.0	100.0	

Lampiran 4A – Uji Validitas (Variabel X<sub>1</sub>)

		Correlations (X <sub>1</sub> )						
		TOTAL UA (X <sub>1</sub> )	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6
TOTAL UA (X <sub>1</sub> )	Pearson Correlation	1	.879**	.910**	.862**	.916**	.919**	.836**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X1.1	Pearson Correlation	.879**	1	.807**	.715**	.780**	.757**	.632**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X1.2	Pearson Correlation	.910**	.807**	1	.787**	.793**	.797**	.670**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X1.3	Pearson Correlation	.862**	.715**	.787**	1	.735**	.706**	.631**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000
	N	283	283	283	283	283	283	283
X1.4	Pearson Correlation	.916**	.780**	.793**	.735**	1	.867**	.710**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000
	N	283	283	283	283	283	283	283
X1.5	Pearson Correlation	.919**	.757**	.797**	.706**	.867**	1	.776**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000
	N	283	283	283	283	283	283	283
X1.6	Pearson Correlation	.836**	.632**	.670**	.631**	.710**	.776**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	
	N	283	283	283	283	283	283	283

\*\* . Correlation is significant at the 0.01 level (2-tailed).

Lampiran 4B – Uji Validitas (Variabel X<sub>2</sub>)

		Correlations (X <sub>2</sub> )						
		TOTAL UI (X <sub>2</sub> )	X2.1	X2.2	X2.3	X2.4	X2.5	X2.6
TOTAL UI (X <sub>2</sub> )	Pearson Correlation	1	.911**	.829**	.801**	.892**	.906**	.914**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X2.1	Pearson Correlation	.911**	1	.795**	.693**	.752**	.772**	.797**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X2.2	Pearson Correlation	.829**	.795**	1	.690**	.599**	.613**	.687**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X2.3	Pearson Correlation	.801**	.693**	.690**	1	.585**	.597**	.678**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000
	N	283	283	283	283	283	283	283
X2.4	Pearson Correlation	.892**	.752**	.599**	.585**	1	.919**	.800**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000
	N	283	283	283	283	283	283	283
X2.5	Pearson Correlation	.906**	.772**	.613**	.597**	.919**	1	.828**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000
	N	283	283	283	283	283	283	283
X2.6	Pearson Correlation	.914**	.797**	.687**	.678**	.800**	.828**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	
	N	283	283	283	283	283	283	283

\*\* . Correlation is significant at the 0.01 level (2-tailed).

Lampiran 4C – Uji Validitas (Variabel X<sub>3</sub>)

		Correlations (X <sub>3</sub> )						
		TOTAL UE (X <sub>3</sub> )	X3.1	X3.2	X3.3	X3.4	X3.5	X3.6
TOTAL UE (X <sub>3</sub> )	Pearson Correlation	1	.838**	.833**	.897**	.874**	.865**	.867**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X3.1	Pearson Correlation	.838**	1	.806**	.716**	.712**	.565**	.574**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X3.2	Pearson Correlation	.833**	.806**	1	.714**	.665**	.561**	.592**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000
	N	283	283	283	283	283	283	283
X3.3	Pearson Correlation	.897**	.716**	.714**	1	.824**	.700**	.699**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000
	N	283	283	283	283	283	283	283
X3.4	Pearson Correlation	.874**	.712**	.665**	.824**	1	.681**	.654**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000
	N	283	283	283	283	283	283	283
X3.5	Pearson Correlation	.865**	.565**	.561**	.700**	.681**	1	.920**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000
	N	283	283	283	283	283	283	283
X3.6	Pearson Correlation	.867**	.574**	.592**	.699**	.654**	.920**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	
	N	283	283	283	283	283	283	283

\*\* . Correlation is significant at the 0.01 level (2-tailed).

Lampiran 4D – Uji Validitas (Variabel Y<sub>1</sub>)

		Correlations (Y)						
		TOTAL ESIA (Y1)	Y1.1	Y1.2	Y1.3	Y1.4	Y1.5	Y1.6
TOTAL ESIA (Y1)	Pearson Correlation	1	.900**	.817**	.931**	.883**	.929**	.917**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
Y1.1	Pearson Correlation	.900**	1	.743**	.797**	.711**	.780**	.808**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
Y1.2	Pearson Correlation	.817**	.743**	1	.701**	.606**	.682**	.647**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000
	N	283	283	283	283	283	283	283
Y1.3	Pearson Correlation	.931**	.797**	.701**	1	.797**	.879**	.839**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000
	N	283	283	283	283	283	283	283
Y1.4	Pearson Correlation	.883**	.711**	.606**	.797**	1	.824**	.804**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000
	N	283	283	283	283	283	283	283
Y1.5	Pearson Correlation	.929**	.780**	.682**	.879**	.824**	1	.832**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000
	N	283	283	283	283	283	283	283
Y1.6	Pearson Correlation	.917**	.808**	.647**	.839**	.804**	.832**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	
	N	283	283	283	283	283	283	283

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## Lampiran 4E – Uji Validitas (Variabel Z1)

		Correlations (Z)						
		TOTAL EKM (Z1)	Z1.1	Z1.2	Z1.3	Z1.4	Z1.5	Z1.6
TOTAL EKM (Z1)	Pearson Correlation	1	.909**	.959**	.943**	.932**	.960**	.950**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
Z1.1	Pearson Correlation	.909**	1	.888**	.824**	.776**	.835**	.821**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000
	N	283	283	283	283	283	283	283
Z1.2	Pearson Correlation	.959**	.888**	1	.903**	.843**	.901**	.890**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000
	N	283	283	283	283	283	283	283
Z1.3	Pearson Correlation	.943**	.824**	.903**	1	.885**	.867**	.854**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000
	N	283	283	283	283	283	283	283
Z1.4	Pearson Correlation	.932**	.776**	.843**	.885**	1	.890**	.872**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000
	N	283	283	283	283	283	283	283
Z1.5	Pearson Correlation	.960**	.835**	.901**	.867**	.890**	1	.931**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000
	N	283	283	283	283	283	283	283
Z1.6	Pearson Correlation	.950**	.821**	.890**	.854**	.872**	.931**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	
	N	283	283	283	283	283	283	283

\*\* . Correlation is significant at the 0.01 level (2-tailed).



## Lampiran 5A – Uji Reliabilitas (Variabel X<sub>1</sub> dan X<sub>2</sub>)

### Variabel X<sub>1</sub>

RELIABILITY

/VARIABLES=X1.1 X1.2 X1.3 X1.4 X1.5 X1.6

/SCALE('X1') ALL

/MODEL=ALPHA

/SUMMARY=TOTAL.

Scale: X1

#### Case Processing Summary

		N	%
Cases	Valid	283	100.0
	Excluded <sup>a</sup>	0	.0
	Total	283	100.0

a. Listwise deletion based on all variables in the procedure.

#### Reliability Statistics

Cronbach's Alpha	N of Items
.944	6

### Variabel X<sub>2</sub>

RELIABILITY

/VARIABLES=X2.1 X2.2 X2.3 X2.4 X2.5 X2.6

/SCALE('X2') ALL

/MODEL=ALPHA

/SUMMARY=TOTAL.

Scale: X2

#### Case Processing Summary

		N	%
Cases	Valid	283	100.0
	Excluded <sup>a</sup>	0	.0
	Total	283	100.0

a. Listwise deletion based on all variables in the procedure.

#### Reliability Statistics

Cronbach's Alpha	N of Items
.939	6

### Lampiran 5B – Uji Reliabilitas (Variabel X3 dan Y1)

#### Variabel X3

##### RELIABILITY

```

/VARIABLES=X3.1 X3.2 X3.3 X3.4 X3.5 X3.6
/SCALE('X3') ALL
/MODEL=ALPHA
/SUMMARY=TOTAL.

```

Scale: X3

**Case Processing Summary**

		N	%
Cases	Valid	283	100.0
	Excluded <sup>a</sup>	0	.0
	Total	283	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	N of Items
.930	6

#### Variabel Y1

##### RELIABILITY

```

/VARIABLES=Y1.1 Y1.2 Y1.3 Y1.4 Y1.5 Y1.6
/SCALE('Y1') ALL
/MODEL=ALPHA
/SUMMARY=TOTAL.

```

Scale: Y1

**Case Processing Summary**

		N	%
Cases	Valid	283	100.0
	Excluded <sup>a</sup>	0	.0
	Total	283	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	N of Items
.950	6

### Lampiran 5C – Uji Reliabilitas (Variabel Zi)

#### RELIABILITY

/VARIABLES=Z1.1 Z1.2 Z1.3 Z1.4 Z1.5 Z1.6

/SCALE('Z1') ALL

/MODEL=ALPHA

/SUMMARY=TOTAL.

Scale: Z1

**Case Processing Summary**

		N	%
Cases	Valid	283	100.0
	Excluded <sup>a</sup>	0	.0
	Total	283	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	N of Items
.975	6

## Lampiran 6 – Keluaran LISREL (Model Struktural Keseluruhan Variabel)

DATE: 9/15/2014

TIME: 5:52

L I S R E L 8.80

BY

Karl G. Jöreskog & Dag Sörbom

This program is published exclusively by  
Scientific Software International, Inc.  
7383 N. Lincoln Avenue, Suite 100  
Lincolnwood, IL 60712, U.S.A.  
Phone: (800)247-6113, (847)675-0720, Fax: (847)675-2140  
Copyright by Scientific Software International, Inc., 1981-2006  
Use of this program is subject to the terms specified in the  
Universal Copyright Convention.  
Website: www.ssicentral.com

The following lines were read from file D:\Dropbox\melia2\melia  
MOD.PR2:

```
OBSERVED VARIABLES X1_1 X1_2 X1_3 X1_4 X1_5 X1_6 X2_1 X2_2
                    X2_3 X2_4 X2_5 X2_6 X3_1 X3_2 X3_3 X3_4 X3_5 X3_6
                    Y1_1 Y1_2 Y1_3 Y1_4 Y1_5 Y1_6 Z1_1 Z1_2 Z1_3 Z1_4
                    Z1_5 Z1_6
```

RAW DATA FROM FILE MELIA.PSF

SAMPLE SIZE = 283

LATENT VARIABLES

ATTITUDE INVOLVE EXPECT PENERAPAN KINERJA

RELATIONSHIPS

```
X1_1 X1_3 X1_4 X1_5 X1_6 = ATTITUDE
X2_1 X2_2 X2_3 X2_4 X2_5 X2_6 = INVOLVE
X3_1 X3_2 X3_3 X3_4 X3_5 X3_6 = EXPECT
Y1_1 Y1_2 Y1_3 Y1_4 Y1_5 Y1_6 = PENERAPAN
Z1_1 Z1_2 Z1_3 Z1_4 Z1_5 Z1_6 = KINERJA
PENERAPAN = ATTITUDE INVOLVE EXPECT
KINERJA = ATTITUDE INVOLVE EXPECT PENERAPAN
```

```
SET THE ERROR COVARIANCE X3_6 AND X3_5 CORRELATE
SET THE ERROR COVARIANCE X2_5 AND X2_4 CORRELATE
SET THE ERROR COVARIANCE X3_2 AND X3_1 CORRELATE
SET THE ERROR COVARIANCE Z1_6 AND Z1_5 CORRELATE
SET THE ERROR COVARIANCE X2_2 AND X2_1 CORRELATE
SET THE ERROR COVARIANCE X3_1 AND Y1_2 CORRELATE
```

```

SET THE ERROR COVARIANCE X3_6 AND Y1_2 CORRELATE
SET THE ERROR COVARIANCE X3_4 AND X3_3 CORRELATE
SET THE ERROR COVARIANCE X2_5 AND X2_2 CORRELATE
SET THE ERROR COVARIANCE Z1_2 AND Z1_1 CORRELATE
SET THE ERROR COVARIANCE X3_5 AND Y1_2 CORRELATE
SET THE ERROR COVARIANCE X2_4 AND X2_2 CORRELATE
SET THE ERROR COVARIANCE X3_4 AND X2_2 CORRELATE
SET THE ERROR COVARIANCE X3_5 AND X3_1 CORRELATE
SET THE ERROR COVARIANCE Y1_2 AND Y1_1 CORRELATE
SET THE ERROR COVARIANCE Z1_4 AND Z1_2 CORRELATE

```

```

OPTIONS RO SS EF SC AD=OFF

```

```

PATH DIAGRAM
END OF PROBLEM

```

```

Sample Size = 283

```

Covariance Matrix

	Y1_1	Y1_2	Y1_3	Y1_4	Y1_5	Y1_6
Y1_1	0.98					
Y1_2	0.77	1.11				
Y1_3	0.78	0.73	0.99			
Y1_4	0.73	0.66	0.82	1.08		
Y1_5	0.76	0.71	0.86	0.84	0.98	
Y1_6	0.82	0.70	0.85	0.85	0.84	1.05
Z1_1	0.72	0.60	0.81	0.74	0.75	0.79
Z1_2	0.73	0.65	0.85	0.77	0.79	0.82
Z1_3	0.65	0.63	0.83	0.73	0.77	0.76
Z1_4	0.70	0.66	0.82	0.73	0.79	0.77
Z1_5	0.70	0.71	0.85	0.72	0.79	0.78
Z1_6	0.71	0.67	0.82	0.72	0.77	0.80
X1_1	0.36	0.37	0.48	0.45	0.46	0.47
X1_3	0.47	0.43	0.53	0.53	0.51	0.56
X1_4	0.44	0.43	0.58	0.49	0.52	0.52
X1_5	0.42	0.42	0.55	0.46	0.47	0.48
X1_6	0.39	0.39	0.50	0.45	0.43	0.46
X2_1	0.56	0.55	0.65	0.67	0.64	0.69
X2_2	0.52	0.47	0.66	0.67	0.65	0.66
X2_3	0.52	0.48	0.58	0.64	0.57	0.64
X2_4	0.61	0.58	0.63	0.68	0.64	0.69
X2_5	0.61	0.56	0.63	0.65	0.63	0.71
X2_6	0.52	0.51	0.67	0.71	0.65	0.67
X3_1	0.61	0.54	0.68	0.61	0.65	0.67
X3_2	0.71	0.62	0.74	0.61	0.70	0.69
X3_3	0.59	0.73	0.65	0.52	0.57	0.57
X3_4	0.54	0.65	0.59	0.53	0.57	0.55
X3_5	0.62	0.78	0.56	0.49	0.56	0.53
X3_6	0.63	0.80	0.60	0.50	0.55	0.54

## Covariance Matrix

	Z1_1	Z1_2	Z1_3	Z1_4	Z1_5	Z1_6
Z1_1	1.23					
Z1_2	1.04	1.13				
Z1_3	1.01	1.06	1.23			
Z1_4	0.97	1.01	1.11	1.28		
Z1_5	1.04	1.08	1.08	1.14	1.27	
Z1_6	1.01	1.05	1.05	1.09	1.16	1.22
X1_1	0.42	0.48	0.47	0.45	0.45	0.45
X1_3	0.49	0.50	0.49	0.45	0.45	0.46
X1_4	0.46	0.53	0.51	0.48	0.50	0.50
X1_5	0.45	0.51	0.49	0.47	0.49	0.48
X1_6	0.41	0.45	0.45	0.40	0.40	0.41
X2_1	0.58	0.65	0.62	0.61	0.60	0.63
X2_2	0.58	0.67	0.67	0.65	0.62	0.63
X2_3	0.57	0.61	0.60	0.54	0.54	0.59
X2_4	0.57	0.59	0.53	0.62	0.63	0.63
X2_5	0.54	0.59	0.52	0.59	0.59	0.63
X2_6	0.57	0.61	0.60	0.56	0.56	0.57
X3_1	0.67	0.68	0.69	0.65	0.69	0.69
X3_2	0.73	0.74	0.72	0.76	0.76	0.74
X3_3	0.60	0.62	0.66	0.61	0.65	0.64
X3_4	0.52	0.57	0.57	0.57	0.59	0.57
X3_5	0.57	0.58	0.54	0.55	0.61	0.59
X3_6	0.63	0.65	0.62	0.62	0.69	0.65

## Covariance Matrix

	X1_1	X1_3	X1_4	X1_5	X1_6	X2_1
X1_1	0.72					
X1_3	0.56	0.84				
X1_4	0.57	0.58	0.73			
X1_5	0.52	0.52	0.60	0.66		
X1_6	0.52	0.56	0.59	0.61	0.93	
X2_1	0.54	0.51	0.49	0.49	0.45	0.91
X2_2	0.55	0.54	0.52	0.52	0.49	0.80
X2_3	0.48	0.52	0.46	0.45	0.50	0.67
X2_4	0.50	0.44	0.45	0.45	0.37	0.80
X2_5	0.50	0.45	0.46	0.46	0.38	0.84
X2_6	0.55	0.57	0.53	0.53	0.49	0.83
X3_1	0.44	0.50	0.44	0.45	0.44	0.61
X3_2	0.44	0.52	0.50	0.48	0.46	0.59
X3_3	0.43	0.50	0.43	0.46	0.44	0.58
X3_4	0.42	0.51	0.41	0.42	0.41	0.55
X3_5	0.36	0.39	0.39	0.38	0.26	0.50
X3_6	0.37	0.34	0.39	0.39	0.30	0.49

## Covariance Matrix

	X2_2	X2_3	X2_4	X2_5	X2_6	X3_1
X2_2	1.10					
X2_3	0.73	1.02				

X2_4	0.70	0.66	1.25			
X2_5	0.73	0.68	1.17	1.29		
X2_6	0.78	0.74	0.97	1.02	1.18	
X3_1	0.61	0.60	0.58	0.60	0.58	1.00
X3_2	0.62	0.57	0.61	0.59	0.59	0.83
X3_3	0.56	0.57	0.54	0.51	0.58	0.74
X3_4	0.66	0.59	0.50	0.47	0.55	0.73
X3_5	0.46	0.48	0.58	0.56	0.50	0.64
X3_6	0.47	0.51	0.61	0.58	0.53	0.64

## Covariance Matrix

	X3_2	X3_3	X3_4	X3_5	X3_6
X3_2	1.06				
X3_3	0.76	1.08			
X3_4	0.71	0.88	1.07		
X3_5	0.66	0.83	0.80	1.29	
X3_6	0.69	0.82	0.76	1.17	1.27

Number of Iterations = 25

LISREL Estimates (Maximum Likelihood)

## Measurement Equations

Y1_1 = 0.84*PENERAPA, Errorvar.= 0.28 , R <sup>2</sup> = 0.72 (0.026) 10.79
Y1_2 = 0.77*PENERAPA, Errorvar.= 0.48 , R <sup>2</sup> = 0.56 (0.044) (0.041) 17.59 11.52
Y1_3 = 0.94*PENERAPA, Errorvar.= 0.11 , R <sup>2</sup> = 0.89 (0.041) (0.013) 22.71 8.54
Y1_4 = 0.89*PENERAPA, Errorvar.= 0.28 , R <sup>2</sup> = 0.74 (0.047) (0.026) 19.13 10.67
Y1_5 = 0.92*PENERAPA, Errorvar.= 0.14 , R <sup>2</sup> = 0.86 (0.042) (0.015) 22.02 9.25
Y1_6 = 0.93*PENERAPA, Errorvar.= 0.19 , R <sup>2</sup> = 0.82 (0.044) (0.019) 20.92 9.99
Z1_1 = 0.97*KINERJA, Errorvar.= 0.29 , R <sup>2</sup> = 0.76 (0.028) 10.47

$Z1\_2 = 1.03 * KINERJA$ , Errorvar.= 0.065 ,  $R^2 = 0.94$   
 (0.035) (0.011)  
 29.15 5.76

$Z1\_3 = 1.04 * KINERJA$ , Errorvar.= 0.15 ,  $R^2 = 0.87$   
 (0.043) (0.015)  
 24.39 10.26

$Z1\_4 = 1.06 * KINERJA$ , Errorvar.= 0.17 ,  $R^2 = 0.87$   
 (0.044) (0.019)  
 24.10 8.89

$Z1\_5 = 1.06 * KINERJA$ , Errorvar.= 0.16 ,  $R^2 = 0.88$   
 (0.043) (0.015)  
 24.47 10.14

$Z1\_6 = 1.02 * KINERJA$ , Errorvar.= 0.18 ,  $R^2 = 0.85$   
 (0.043) (0.017)  
 23.60 10.54

$X1\_1 = 0.71 * ATTITUDE$ , Errorvar.= 0.22 ,  $R^2 = 0.70$   
 (0.041) (0.021)  
 17.18 10.40

$X1\_3 = 0.73 * ATTITUDE$ , Errorvar.= 0.31 ,  $R^2 = 0.63$   
 (0.046) (0.029)  
 15.89 10.80

$X1\_4 = 0.79 * ATTITUDE$ , Errorvar.= 0.11 ,  $R^2 = 0.85$   
 (0.039) (0.013)  
 20.22 8.10

$X1\_5 = 0.75 * ATTITUDE$ , Errorvar.= 0.089 ,  $R^2 = 0.86$   
 (0.037) (0.011)  
 20.47 7.73

$X1\_6 = 0.76 * ATTITUDE$ , Errorvar.= 0.35 ,  $R^2 = 0.62$   
 (0.049) (0.032)  
 15.71 10.84

$X2\_1 = 0.87 * INVOLVE$ , Errorvar.= 0.16 ,  $R^2 = 0.83$   
 (0.044) (0.020)  
 19.55 7.93

$X2\_2 = 0.86 * INVOLVE$ , Errorvar.= 0.35 ,  $R^2 = 0.68$   
 (0.052) (0.038)  
 16.50 9.27

$X2\_3 = 0.77 * INVOLVE$ , Errorvar.= 0.42 ,  $R^2 = 0.59$   
 (0.051) (0.038)  
 15.03 10.88



X2\_4 = 0.93\*INVOLVE, Errorvar.= 0.38 , R<sup>2</sup> = 0.70  
 (0.055) (0.038)  
 16.97 9.92

X2\_5 = 0.97\*INVOLVE, Errorvar.= 0.35 , R<sup>2</sup> = 0.73  
 (0.055) (0.037)  
 17.57 9.65

X2\_6 = 0.97\*INVOLVE, Errorvar.= 0.25 , R<sup>2</sup> = 0.79  
 (0.051) (0.027)  
 18.92 9.01

X3\_1 = 0.88\*EXPECT, Errorvar.= 0.24 , R<sup>2</sup> = 0.76  
 (0.049) (0.032)  
 17.78 7.52

X3\_2 = 0.90\*EXPECT, Errorvar.= 0.25 , R<sup>2</sup> = 0.76  
 (0.050) (0.034)  
 17.83 7.51

X3\_3 = 0.86\*EXPECT, Errorvar.= 0.34 , R<sup>2</sup> = 0.68  
 (0.052) (0.037)  
 16.52 9.28

X3\_4 = 0.81\*EXPECT, Errorvar.= 0.41 , R<sup>2</sup> = 0.61  
 (0.053) (0.041)  
 15.33 10.18

X3\_5 = 0.76\*EXPECT, Errorvar.= 0.67 , R<sup>2</sup> = 0.46  
 (0.060) (0.061)  
 12.73 10.89

X3\_6 = 0.77\*EXPECT, Errorvar.= 0.62 , R<sup>2</sup> = 0.49  
 (0.058) (0.057)  
 13.28 10.82

Error Covariance for Y1\_2 and Y1\_1 = 0.089  
 (0.022)  
 4.04

Error Covariance for Z1\_2 and Z1\_1 = 0.027  
 (0.014)  
 1.93

Error Covariance for Z1\_4 and Z1\_2 = -0.07  
 (0.0099)  
 -7.12

Error Covariance for Z1\_6 and Z1\_5 = 0.082  
 (0.013)  
 6.11

Error Covariance for X2\_2 and X2\_1 = 0.047  
 (0.022)  
 2.17

Error Covariance for X2\_4 and X2\_2 = -0.09  
 (0.024)  
 -3.72

Error Covariance for X2\_5 and X2\_2 = -0.09  
 (0.024)  
 -3.68

Error Covariance for X2\_5 and X2\_4 = 0.26  
 (0.033)  
 7.88

Error Covariance for X3\_1 and Y1\_2 = -0.05  
 (0.020)  
 -2.28

Error Covariance for X3\_2 and X3\_1 = 0.045  
 (0.026)  
 1.75

Error Covariance for X3\_4 and X2\_2 = 0.12  
 (0.021)  
 5.46

Error Covariance for X3\_4 and X3\_3 = 0.19  
 (0.032)  
 6.11

Error Covariance for X3\_5 and Y1\_2 = 0.22  
 (0.037)  
 5.94

Error Covariance for X3\_5 and X3\_1 = 0.0054  
 (0.014)  
 0.37

Error Covariance for X3\_6 and Y1\_2 = 0.23  
 (0.036)  
 6.30

Error Covariance for X3\_6 and X3\_5 = 0.54  
 (0.055)  
 9.82

#### Structural Equations

PENERAPA = 0.18\*ATTITUDE + 0.31\*INVOLVE + 0.46\*EXPECT, Errorvar.=  
 0.26 , R<sup>2</sup> = 0.74

(0.033)	(0.058)	(0.067)	(0.067)
7.67	3.05	4.69	6.87

$$\text{KINERJA} = 0.69 \cdot \text{PENERAPA} + 0.012 \cdot \text{ATTITUDE} - 0.048 \cdot \text{INVOLVE} + 0.21 \cdot \text{EXPECT}, \text{ Errorvar.} = 0.29, R^2 = 0.71$$

	(0.084)	(0.059)	(0.068)
(0.075)		(0.034)	
	8.19	0.20	-0.70
2.88		8.58	

#### Reduced Form Equations

$$\text{PENERAPA} = 0.18 \cdot \text{ATTITUDE} + 0.31 \cdot \text{INVOLVE} + 0.46 \cdot \text{EXPECT}, \text{ Errorvar.} = 0.26, R^2 = 0.74$$

(0.058)	(0.067)	(0.067)
3.05	4.69	6.87

$$\text{KINERJA} = 0.13 \cdot \text{ATTITUDE} + 0.17 \cdot \text{INVOLVE} + 0.53 \cdot \text{EXPECT}, \text{ Errorvar.} = 0.41, R^2 = 0.59$$

(0.068)	(0.077)	(0.078)
1.96	2.17	6.75

#### Correlation Matrix of Independent Variables

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
ATTITUDE	1.00		
INVOLVE	0.73 (0.03) 23.11	1.00	
EXPECT	0.68 (0.04) 18.50	0.74 (0.03) 22.99	1.00

#### Covariance Matrix of Latent Variables

	PENERAPA	KINERJA	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----	-----	-----
PENERAPA	1.00				
KINERJA	0.83	1.00			
ATTITUDE	0.72	0.62	1.00		
INVOLVE	0.78	0.66	0.73	1.00	
EXPECT	0.81	0.75	0.68	0.74	1.00

#### Goodness of Fit Statistics

Degrees of Freedom = 351  
 Minimum Fit Function Chi-Square = 998.16 (P = 0.0)  
 Normal Theory Weighted Least Squares Chi-Square = 962.20 (P = 0.0)  
 Estimated Non-centrality Parameter (NCP) = 611.20  
 90 Percent Confidence Interval for NCP = (522.72 ; 707.33)

Minimum Fit Function Value = 3.54  
 Population Discrepancy Function Value (FO) = 2.17  
 90 Percent Confidence Interval for FO = (1.85 ; 2.51)  
 Root Mean Square Error of Approximation (RMSEA) = 0.079

90 Percent Confidence Interval for RMSEA = (0.073 ; 0.085)  
 P-Value for Test of Close Fit (RMSEA < 0.05) = 0.00

Expected Cross-Validation Index (ECVI) = 4.01  
 90 Percent Confidence Interval for ECVI = (3.69 ; 4.35)  
 ECVI for Saturated Model = 3.09  
 ECVI for Independence Model = 141.16

Chi-Square for Independence Model with 406 Degrees of Freedom =  
 39750.20

Independence AIC = 39808.20  
 Model AIC = 1130.20  
 Saturated AIC = 870.00  
 Independence CAIC = 39942.91  
 Model CAIC = 1520.42  
 Saturated CAIC = 2890.77

Normed Fit Index (NFI) = 0.97  
 Non-Normed Fit Index (NNFI) = 0.98  
 Parsimony Normed Fit Index (PNFI) = 0.84  
 Comparative Fit Index (CFI) = 0.98  
 Incremental Fit Index (IFI) = 0.98  
 Relative Fit Index (RFI) = 0.97

Critical N (CN) = 118.41

Root Mean Square Residual (RMR) = 0.049  
 Standardized RMR = 0.046  
 Goodness of Fit Index (GFI) = 0.81  
 Adjusted Goodness of Fit Index (AGFI) = 0.76  
 Parsimony Goodness of Fit Index (PGFI) = 0.65

The Modification Indices Suggest to Add the

Path to	from	Decrease in Chi-Square	New Estimate
Y1_3	KINERJA	9.7	0.15
X1_1	INVOLVE	12.1	0.17
X2_3	EXPECT	12.0	0.24
X2_5	EXPECT	8.4	-0.13
X2_6	EXPECT	10.7	-0.20

The Modification Indices Suggest to Add an Error Covariance

Between	and	Decrease in Chi-Square	New Estimate
Y1_6	Y1_1	14.4	0.06
Z1_3	Y1_1	18.3	-0.05
Z1_4	Z1_1	25.5	-0.09
X1_3	Y1_3	8.9	-0.04
X1_3	X1_1	8.1	0.05
X1_5	Y1_3	11.5	0.03
X1_5	X1_3	13.7	-0.05
X1_6	X1_3	18.9	0.06
X2_3	X1_6	9.9	0.08
X2_4	Z1_5	21.2	0.04
X2_5	Y1_6	8.3	0.03
X2_5	Z1_5	9.5	-0.03
X2_5	Z1_6	9.1	0.03

X2_6	Y1_1	11.0	-0.06
X2_6	X2_5	13.3	0.06
X3_2	Y1_1	12.3	0.06
X3_2	Z1_4	8.8	0.04
X3_3	Y1_2	13.2	0.07
X3_3	Y1_5	8.6	-0.04
X3_3	Z1_3	10.7	0.04
X3_5	X1_3	10.5	0.05
X3_5	X3_4	10.4	0.04
X3_6	X1_3	18.3	-0.06
X3_6	X2_1	10.6	-0.03

## Standardized Solution

## LAMBDA-Y

	PENERAPA	KINERJA
	-----	-----
Y1_1	0.84	- -
Y1_2	0.77	- -
Y1_3	0.94	- -
Y1_4	0.89	- -
Y1_5	0.92	- -
Y1_6	0.93	- -
Z1_1	- -	0.97
Z1_2	- -	1.03
Z1_3	- -	1.04
Z1_4	- -	1.06
Z1_5	- -	1.06
Z1_6	- -	1.02

## LAMBDA-X

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
X1_1	0.71	- -	- -
X1_3	0.73	- -	- -
X1_4	0.79	- -	- -
X1_5	0.75	- -	- -
X1_6	0.76	- -	- -
X2_1	- -	0.87	- -
X2_2	- -	0.86	- -
X2_3	- -	0.77	- -
X2_4	- -	0.93	- -
X2_5	- -	0.97	- -
X2_6	- -	0.97	- -
X3_1	- -	- -	0.88
X3_2	- -	- -	0.90
X3_3	- -	- -	0.86
X3_4	- -	- -	0.81
X3_5	- -	- -	0.76
X3_6	- -	- -	0.77

## BETA

	PENERAPA	KINERJA
PENERAPA	- -	- -
KINERJA	0.69	- -

## GAMMA

	ATTITUDE	INVOLVE	EXPECT
PENERAPA	0.18	0.31	0.46
KINERJA	0.01	-0.05	0.21

## Correlation Matrix of ETA and KSI

	PENERAPA	KINERJA	ATTITUDE	INVOLVE	EXPECT
PENERAPA	1.00				
KINERJA	0.83	1.00			
ATTITUDE	0.72	0.62	1.00		
INVOLVE	0.78	0.66	0.73	1.00	
EXPECT	0.81	0.75	0.68	0.74	1.00

## PSI

Note: This matrix is diagonal.

	PENERAPA	KINERJA
	0.26	0.29

## Regression Matrix ETA on KSI (Standardized)

	ATTITUDE	INVOLVE	EXPECT
PENERAPA	0.18	0.31	0.46
KINERJA	0.13	0.17	0.53

## Completely Standardized Solution

## LAMBDA-Y

	PENERAPA	KINERJA
Y1_1	0.85	- -
Y1_2	0.75	- -
Y1_3	0.94	- -
Y1_4	0.86	- -
Y1_5	0.93	- -
Y1_6	0.90	- -
Z1_1	- -	0.87
Z1_2	- -	0.97
Z1_3	- -	0.94
Z1_4	- -	0.93
Z1_5	- -	0.94
Z1_6	- -	0.92

## LAMBDA-X

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
X1_1	0.84	- -	- -
X1_3	0.80	- -	- -
X1_4	0.92	- -	- -
X1_5	0.93	- -	- -
X1_6	0.79	- -	- -
X2_1	- -	0.91	- -
X2_2	- -	0.82	- -
X2_3	- -	0.77	- -
X2_4	- -	0.83	- -
X2_5	- -	0.85	- -
X2_6	- -	0.89	- -
X3_1	- -	- -	0.87
X3_2	- -	- -	0.87
X3_3	- -	- -	0.83
X3_4	- -	- -	0.78
X3_5	- -	- -	0.68
X3_6	- -	- -	0.70

## BETA

	PENERAPA	KINERJA
	-----	-----
PENERAPA	- -	- -
KINERJA	0.69	- -

## GAMMA

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
PENERAPA	0.18	0.31	0.46
KINERJA	0.01	-0.05	0.21

## Correlation Matrix of ETA and KSI

	PENERAPA	KINERJA	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----	-----	-----
PENERAPA	1.00				
KINERJA	0.83	1.00			
ATTITUDE	0.72	0.62	1.00		
INVOLVE	0.78	0.66	0.73	1.00	
EXPECT	0.81	0.75	0.68	0.74	1.00

## PSI

Note: This matrix is diagonal.

PENERAPA	KINERJA
-----	-----
0.26	0.29

## THETA-EPS

	Y1_1	Y1_2	Y1_3	Y1_4	Y1_5	Y1_6
Y1_1	0.28					
Y1_2	0.09	0.44				
Y1_3	--	--	0.11			
Y1_4	--	--	--	0.26		
Y1_5	--	--	--	--	0.14	
Y1_6	--	--	--	--	--	0.18
Z1_1	--	--	--	--	--	--
Z1_2	--	--	--	--	--	--
Z1_3	--	--	--	--	--	--
Z1_4	--	--	--	--	--	--
Z1_5	--	--	--	--	--	--
Z1_6	--	--	--	--	--	--

## THETA-EPS

	Z1_1	Z1_2	Z1_3	Z1_4	Z1_5	Z1_6
Z1_1	0.24					
Z1_2	0.02	0.06				
Z1_3	--	--	0.13			
Z1_4	--	-0.06	--	0.13		
Z1_5	--	--	--	--	0.12	
Z1_6	--	--	--	--	0.07	0.15

## THETA-DELTA-EPS

	Y1_1	Y1_2	Y1_3	Y1_4	Y1_5	Y1_6
X1_1	--	--	--	--	--	--
X1_3	--	--	--	--	--	--
X1_4	--	--	--	--	--	--
X1_5	--	--	--	--	--	--
X1_6	--	--	--	--	--	--
X2_1	--	--	--	--	--	--
X2_2	--	--	--	--	--	--
X2_3	--	--	--	--	--	--
X2_4	--	--	--	--	--	--
X2_5	--	--	--	--	--	--
X2_6	--	--	--	--	--	--
X3_1	--	-0.04	--	--	--	--
X3_2	--	--	--	--	--	--
X3_3	--	--	--	--	--	--
X3_4	--	--	--	--	--	--
X3_5	--	0.19	--	--	--	--
X3_6	--	0.20	--	--	--	--



## THETA-DELTA-EPS

	<u>z1_1</u>	<u>z1_2</u>	<u>z1_3</u>	<u>z1_4</u>	<u>z1_5</u>	<u>z1_6</u>
X1_1	--	--	--	--	--	--
X1_3	--	--	--	--	--	--
X1_4	--	--	--	--	--	--
X1_5	--	--	--	--	--	--
X1_6	--	--	--	--	--	--
X2_1	--	--	--	--	--	--
X2_2	--	--	--	--	--	--
X2_3	--	--	--	--	--	--
X2_4	--	--	--	--	--	--
X2_5	--	--	--	--	--	--
X2_6	--	--	--	--	--	--
X3_1	--	--	--	--	--	--
X3_2	--	--	--	--	--	--
X3_3	--	--	--	--	--	--
X3_4	--	--	--	--	--	--
X3_5	--	--	--	--	--	--
X3_6	--	--	--	--	--	--

## THETA-DELTA

	<u>x1_1</u>	<u>x1_3</u>	<u>x1_4</u>	<u>x1_5</u>	<u>x1_6</u>	<u>x2_1</u>
X1_1	0.30					
X1_3	--	0.37				
X1_4	--	--	0.15			
X1_5	--	--	--	0.14		
X1_6	--	--	--	--	0.38	
X2_1	--	--	--	--	--	0.17
X2_2	--	--	--	--	--	0.05
X2_3	--	--	--	--	--	--
X2_4	--	--	--	--	--	--
X2_5	--	--	--	--	--	--
X2_6	--	--	--	--	--	--
X3_1	--	--	--	--	--	--
X3_2	--	--	--	--	--	--
X3_3	--	--	--	--	--	--
X3_4	--	--	--	--	--	--
X3_5	--	--	--	--	--	--
X3_6	--	--	--	--	--	--

## THETA-DELTA

	<u>x2_2</u>	<u>x2_3</u>	<u>x2_4</u>	<u>x2_5</u>	<u>x2_6</u>	<u>x3_1</u>
X2_2	0.32					
X2_3	--	0.41				
X2_4	-0.08	--	0.30			
X2_5	-0.07	--	0.21	0.27		
X2_6	--	--	--	--	0.21	
X3_1	--	--	--	--	--	0.24
X3_2	--	--	--	--	--	0.04
X3_3	--	--	--	--	--	--

X3_4	0.11	--	--	--	--	--
X3_5	--	--	--	--	--	0.00
X3_6	--	--	--	--	--	--

## THETA-DELTA

	X3_2	X3_3	X3_4	X3_5	X3_6
X3_2	0.24				
X3_3	--	0.32			
X3_4	--	0.18	0.39		
X3_5	--	--	--	0.54	
X3_6	--	--	--	0.44	0.51

## Regression Matrix ETA on KSI (Standardized)

	ATTITUDE	INVOLVE	EXPECT
PENERAPA	0.18	0.31	0.46
KINERJA	0.13	0.17	0.53

## Total and Indirect Effects

## Total Effects of KSI on ETA

	ATTITUDE	INVOLVE	EXPECT
PENERAPA	0.18 (0.06)	0.31 (0.07)	0.46 (0.07)
KINERJA	0.13 (0.07)	0.17 (0.08)	0.53 (0.08)
	1.96	2.17	6.75

## Indirect Effects of KSI on ETA

	ATTITUDE	INVOLVE	EXPECT
PENERAPA	--	--	--
KINERJA	0.12 (0.04)	0.21 (0.05)	0.31 (0.06)
	2.87	4.09	5.62

## Total Effects of ETA on ETA

	PENERAPA	KINERJA
PENERAPA	--	--
KINERJA	0.69 (0.08)	--
	8.19	

Largest Eigenvalue of B\*B' (Stability Index) is 0.472

## Total Effects of ETA on Y

	PENERAPA	KINERJA
	-----	-----
Y1_1	0.84	- -
Y1_2	0.77	- -
	(0.04)	
	17.59	
Y1_3	0.94	- -
	(0.04)	
	22.71	
Y1_4	0.89	- -
	(0.05)	
	19.13	
Y1_5	0.92	- -
	(0.04)	
	22.02	
Y1_6	0.93	- -
	(0.04)	
	20.92	
Z1_1	0.67	0.97
	(0.08)	
	8.19	
Z1_2	0.71	1.03
	(0.08)	(0.04)
	8.46	29.15
Z1_3	0.71	1.04
	(0.09)	(0.04)
	8.37	24.39
Z1_4	0.73	1.06
	(0.09)	(0.04)
	8.36	24.10
Z1_5	0.72	1.06
	(0.09)	(0.04)
	8.37	24.47
Z1_6	0.70	1.02
	(0.08)	(0.04)
	8.33	23.60

## Indirect Effects of ETA on Y

	PENERAPA	KINERJA
	-----	-----
Y1_1	- -	- -
Y1_2	- -	- -
Y1_3	- -	- -
Y1_4	- -	- -
Y1_5	- -	- -
Y1_6	- -	- -
Z1_1	0.67	- -
	(0.08)	
	8.19	
Z1_2	0.71	- -
	(0.08)	
	8.46	

Z1_3	0.71	--
	(0.09)	
	8.37	
Z1_4	0.73	--
	(0.09)	
	8.36	
Z1_5	0.72	--
	(0.09)	
	8.37	
Z1_6	0.70	--
	(0.08)	
	8.33	

## Total Effects of KSI on Y

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
Y1_1	0.15	0.26	0.38
	(0.05)	(0.06)	(0.06)
	3.05	4.69	6.87
Y1_2	0.14	0.24	0.35
	(0.05)	(0.05)	(0.05)
	3.03	4.64	6.58
Y1_3	0.17	0.29	0.43
	(0.05)	(0.06)	(0.06)
	3.06	4.74	7.03
Y1_4	0.16	0.28	0.41
	(0.05)	(0.06)	(0.06)
	3.05	4.70	6.90
Y1_5	0.16	0.29	0.42
	(0.05)	(0.06)	(0.06)
	3.06	4.73	7.01
Y1_6	0.16	0.29	0.42
	(0.05)	(0.06)	(0.06)
	3.06	4.72	6.97
Z1_1	0.13	0.16	0.51
	(0.07)	(0.07)	(0.08)
	1.96	2.17	6.75
Z1_2	0.14	0.17	0.54
	(0.07)	(0.08)	(0.08)
	1.96	2.18	6.90
Z1_3	0.14	0.17	0.55
	(0.07)	(0.08)	(0.08)
	1.96	2.18	6.85
Z1_4	0.14	0.18	0.56
	(0.07)	(0.08)	(0.08)
	1.96	2.18	6.84
Z1_5	0.14	0.18	0.56
	(0.07)	(0.08)	(0.08)
	1.96	2.18	6.85
Z1_6	0.14	0.17	0.54
	(0.07)	(0.08)	(0.08)
	1.96	2.18	6.83

## Standardized Total and Indirect Effects

## Standardized Total Effects of KSI on ETA

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
PENERAPA	0.18	0.31	0.46
KINERJA	0.13	0.17	0.53

## Standardized Indirect Effects of KSI on ETA

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
PENERAPA	- -	- -	- -
KINERJA	0.12	0.21	0.31

## Standardized Total Effects of ETA on ETA

	PENERAPA	KINERJA
	-----	-----
PENERAPA	- -	- -
KINERJA	0.69	- -

## Standardized Total Effects of ETA on Y

	PENERAPA	KINERJA
	-----	-----
Y1_1	0.84	- -
Y1_2	0.77	- -
Y1_3	0.94	- -
Y1_4	0.89	- -
Y1_5	0.92	- -
Y1_6	0.93	- -
Z1_1	0.67	0.97
Z1_2	0.71	1.03
Z1_3	0.71	1.04
Z1_4	0.73	1.06
Z1_5	0.72	1.06
Z1_6	0.70	1.02

## Completely Standardized Total Effects of ETA on Y

	PENERAPA	KINERJA
	-----	-----
Y1_1	0.85	- -
Y1_2	0.75	- -
Y1_3	0.94	- -
Y1_4	0.86	- -
Y1_5	0.93	- -
Y1_6	0.90	- -
Z1_1	0.60	0.87
Z1_2	0.67	0.97
Z1_3	0.64	0.94
Z1_4	0.64	0.93
Z1_5	0.64	0.94
Z1_6	0.63	0.92

## Standardized Indirect Effects of ETA on Y

	PENERAPA	KINERJA
	-----	-----
Y1_1	- -	- -
Y1_2	- -	- -
Y1_3	- -	- -
Y1_4	- -	- -
Y1_5	- -	- -
Y1_6	- -	- -
Z1_1	0.67	- -
Z1_2	0.71	- -
Z1_3	0.71	- -
Z1_4	0.73	- -
Z1_5	0.72	- -
Z1_6	0.70	- -

## Completely Standardized Indirect Effects of ETA on Y

	PENERAPA	KINERJA
	-----	-----
Y1_1	- -	- -
Y1_2	- -	- -
Y1_3	- -	- -
Y1_4	- -	- -
Y1_5	- -	- -
Y1_6	- -	- -
Z1_1	0.60	- -
Z1_2	0.67	- -
Z1_3	0.64	- -
Z1_4	0.64	- -
Z1_5	0.64	- -
Z1_6	0.63	- -

## Standardized Total Effects of KSI on Y

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
Y1_1	0.15	0.26	0.38
Y1_2	0.14	0.24	0.35
Y1_3	0.17	0.29	0.43
Y1_4	0.16	0.28	0.41
Y1_5	0.16	0.29	0.42
Y1_6	0.16	0.29	0.42
Z1_1	0.13	0.16	0.51
Z1_2	0.14	0.17	0.54
Z1_3	0.14	0.17	0.55
Z1_4	0.14	0.18	0.56
Z1_5	0.14	0.18	0.56
Z1_6	0.14	0.17	0.54

## Completely Standardized Total Effects of KSI on Y

	ATTITUDE	INVOLVE	EXPECT
	-----	-----	-----
Y1_1	0.15	0.26	0.39
Y1_2	0.13	0.23	0.34
Y1_3	0.17	0.29	0.43
Y1_4	0.15	0.27	0.39
Y1_5	0.17	0.29	0.42
Y1_6	0.16	0.28	0.41
Z1_1	0.12	0.15	0.46
Z1_2	0.13	0.16	0.51
Z1_3	0.13	0.16	0.49
Z1_4	0.13	0.16	0.49
Z1_5	0.13	0.16	0.50
Z1_6	0.12	0.15	0.49

Time used: 0.125 Seconds

LAMPIRAN 7 – Korelasi Dimensi

Correlations

	Intention To Use (X1.1)	Self Efficacy (X1.2)	User Response (X1.3)	User Perception (X1.4)	Feedback (X2.1)	Participation (X2.2)	Meet Expectation (X3.1)	Support MIS (X3.2)	Quality of Training (X3.3)
Intention To Use (X1.1)	1	.779**	.819**	.782**	.709**	.579**	.566**	.533**	.394**
Self Efficacy (X1.2)		.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283
User Response (X1.3)		.779**	.735**	.706**	.622**	.500**	.578**	.552**	.363**
	283	283	283	283	283	283	283	283	283
User Perception (X1.4)		.779**	.819**	.829**	.631**	.531**	.569**	.494**	.411**
	283	283	283	283	283	283	283	283	283
Feedback (X2.1)		.779**	.735**	.706**	.638**	.508**	.569**	.520**	.360**
	283	283	283	283	283	283	283	283	283
Participation (X2.2)		.779**	.735**	.706**	.638**	.508**	.569**	.520**	.360**
	283	283	283	283	283	283	283	283	283
Meet Expectation (X3.1)		.779**	.735**	.706**	.638**	.508**	.569**	.520**	.360**
	283	283	283	283	283	283	283	283	283
Support MIS (X3.2)		.779**	.735**	.706**	.638**	.508**	.569**	.520**	.360**
	283	283	283	283	283	283	283	283	283
Quality of Training (X3.3)		.779**	.735**	.706**	.638**	.508**	.569**	.520**	.360**
	283	283	283	283	283	283	283	283	283



Correlations

	Intention To Use (X1.1)	Self Efficacy (X1.2)	User Response (X1.3)	User Perception (X1.4)	Feedback (X2.1)	Participation (X2.2)	Meet Expectation (X3.1)	Support MIS (X3.2)	Quality of Training (X3.3)
Meet Expectation (X3.1)	.566**	.578**	.569**	.569**	.684**	.583**	1	.773**	.616**
	.000	.000	.000	.000	.000	.000		.000	.000
	283	283	283	283	283	283	283	283	283
Support MIS (X3.2)	.533**	.552**	.494**	.520**	.650**	.502**	.773**	1	.730**
	.000	.000	.000	.000	.000	.000	.000		.000
	283	283	283	283	283	283	283	283	283
Quality of Training (X3.3)	.394**	.383**	.411**	.380**	.482**	.478**	.616**	.730**	1
	.000	.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283
User Satisfaction (Y1)	.513**	.514**	.531**	.509**	.597**	.561**	.675**	.661**	.672**
	.000	.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283
Performance Improvement (Y2)	.631**	.586**	.678**	.631**	.701**	.612**	.739**	.628**	.529**
	.000	.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283
System Usage (Y3)	.591**	.557**	.556**	.525**	.705**	.621**	.607**	.511**	.434**
	.000	.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283
Quality of Information (Y4)	.624**	.604**	.634**	.569**	.736**	.655**	.730**	.591**	.514**
	.000	.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283

**Correlations**

	Intention To Use (X1.1)	Self Efficacy (X1.2)	User Response (X1.3)	User Perception (X1.4)	Feedback (X2.1)	Participation (X2.2)	Meet Expectation (X3.1)	Support MIS (X3.2)	Quality of Training (X3.3)
Technical Competency (Z1)	.533**	.512**	.550**	.516**	.637**	.519**	.695**	.553**	.519**
	.000	.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283
Conceptual Competency (Z2)	.530**	.471**	.531**	.499**	.621**	.495**	.672**	.560**	.485**
	.000	.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283
Manajerial Competency (Z3)	.503**	.451**	.531**	.489**	.605**	.520**	.679**	.564**	.523**
	.000	.000	.000	.000	.000	.000	.000	.000	.000
	283	283	283	283	283	283	283	283	283

\*\* . Correlation is significant at the 0.01 level (2-tailed).

Correlations

	User Satisfaction (Y1)	Performance Improvement (Y2)	System Usage (Y3)	Quality of Information (Y4)	Technical Competency (Z1)	Conceptual Competency (Z2)	Managerial Competency (Z3)
Intention To Use (X1.1)	.513** Pearson Correlation Sig. (2-tailed) N 283	.631** .000 283	.591** .000 283	.624** .000 283	.533** .000 283	.530** .000 283	.503** .000 283
Self Efficacy (X1.2)	.514** Pearson Correlation Sig. (2-tailed) N 283	.586** .000 283	.557** .000 283	.604** .000 283	.512** .000 283	.471** .000 283	.451** .000 283
User Response (X1.3)	.531** Pearson Correlation Sig. (2-tailed) N 283	.678** .000 283	.556** .000 283	.634** .000 283	.550** .000 283	.531** .000 283	.531** .000 283
User Perception (X1.4)	.509** Pearson Correlation Sig. (2-tailed) N 283	.631** .000 283	.525** .000 283	.569** .000 283	.516** .000 283	.499** .000 283	.489** .000 283
Feedback (X2.1)	.597** Pearson Correlation Sig. (2-tailed) N 283	.701** .000 283	.705** .000 283	.736** .000 283	.637** .000 283	.621** .000 283	.605** .000 283
Participation (X2.2)	.561** Pearson Correlation Sig. (2-tailed) N 283	.612** .000 283	.621** .000 283	.655** .000 283	.519** .000 283	.495** .000 283	.520** .000 283

Correlations

		User Satisfaction (Y1)	Performance Improvement (Y2)	System Usage (Y3)	Quality of Information (Y4)	Technical Competency (Z1)	Conceptual Competency (Z2)	Managerial Competency (Z3)
Meet Expectation (X3.1)	Pearson Correlation Sig. (2-tailed) N	.675**	.739**	.607**	.730**	.695**	.672**	.679**
Support MIS (X3.2)	Pearson Correlation	.000	.000	.000	.000	.000	.000	.000
	Sig. (2-tailed) N	283	283	283	283	283	283	283
Quality of Training (X3.3)	Pearson Correlation	.661**	.628**	.511**	.591**	.553**	.560**	.564**
	Sig. (2-tailed) N	.000	.000	.000	.000	.000	.000	.000
User Satisfaction (Y1)	Pearson Correlation	.672**	.529**	.434**	.514**	.519**	.485**	.523**
	Sig. (2-tailed) N	.000	.000	.000	.000	.000	.000	.000
Performance Improvement (Y2)	Pearson Correlation	.801**	.801**	.703**	.814**	.671**	.633**	.668**
	Sig. (2-tailed) N	.000	.000	.000	.000	.000	.000	.000
System Usage (Y3)	Pearson Correlation	.801**	.797**	.797**	.897**	.794**	.764**	.766**
	Sig. (2-tailed) N	.000	.000	.000	.000	.000	.000	.000
Quality of Information (Y4)	Pearson Correlation	.703**	.797**	.797**	.851**	.694**	.646**	.632**
	Sig. (2-tailed) N	.000	.000	.000	.000	.000	.000	.000
	Pearson Correlation	.814**	.897**	.851**	1	.775**	.736**	.744**
	Sig. (2-tailed) N	.000	.000	.000	.000	.000	.000	.000
		283	283	283	283	283	283	283

Correlations

	User Satisfaction (Y1)	Performance Improvement (Y2)	System Usages (Y3)	Quality of Information (Y4)	Technical Competency (Z1)	Conceptual Competency (Z2)	Managerial Competency (Z3)
Technical Competency (Z1)	.671** Pearson Correlation Sig. (2-tailed) N	.794** .000 283	.694** .000 283	.775** .000 283	1 283	.886** .000 283	.902** .000 283
Conceptual Competency (Z2)	.633** Pearson Correlation Sig. (2-tailed) N	.764** .000 283	.646** .000 283	.736** .000 283	.886** .000 283	1 283	.913** .000 283
Managerial Competency (Z3)	.668** Pearson Correlation Sig. (2-tailed) N	.766** .000 283	.632** .000 283	.744** .000 283	.902** .000 283	.913** .000 283	1 283

\*\* Correlation is significant at the 0.01 level (2-tailed).

